

PAXSTORE North American Group

9.4 Release Notes - Premium Marketplace Owners

09-12-2024

V1.0



Preface

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TECHNICAL SUPPORT CONTACT INFORMATION

Phone: (877) 859-0099 Email: support@pax.us URL: www.pax.us



Revision History

Date	Version	Description
09-12-2024	v1.0	Initial release



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1. Introduction

An Ultra-Modern Advanced Device Management System

Industry-leading device management features are designed to manage, control, and monitor all types of Android and Linux devices more efficiently.

- Automatic terminal deployment and software loading
- Real-time application push and parameter management
- Remote terminal control, help desk, and messaging.
- Real-time status of terminal hardware and applications
- Live Geo-location of each Android payment device

This document provides the PAXSTORE North American Group release version 9.4 information.

1.1 Purpose

This release will include new features, enhancements, and changes to the PAXSTORE.

1.2 Intended Audience

- Premium Marketplace Owners
- Resellers
- PAX Help Desk

1.3 Acronyms and Terms

Acronym and Terms	Definition	
PAXSTORE North American Group	The PAXSTORE North American Group is an innovative platform that provides modern administrative functionalities, real-time data, statistical reporting, and hundreds of value-added applications to help unlock the full potential of Android Smart terminals and turn them into a powerful business tools to boost in-store sales, improve the shopping experience and increase customer loyalty. From now on, this document will be referred to as PAXSTORE.	
	Trom now on, this accument will be referred to as 17 morenza	
Quail	A PAX developer portal containing a repository of SDKs to support PAX-related products and third-party solutions.	
SmartLanding SDK	SmartLanding is an SDK that allows traditional terminals to seamlessly connect the PAXSTORE platform and be managed like the intelligent terminals and benefit from the platform.	
SDK	Software development kit (SDK): SDKs provide APIs and libraries to connect cloud storage services, or to access cloud computing services such as databases, analytics, or machine learning.	



Acronym and Terms	Definition
WCAG	The WCAG has web design guidelines. The guidelines are organized under four principles: perceivable, operable, understandable, and robust.
POS	Point of Sale device or software
KDS	Kitchen Display System (KDS) is a digital order viewer that replaces printed or handwritten orders in kitchens.
OEM	Original Equipment Manufacture



2. New Features

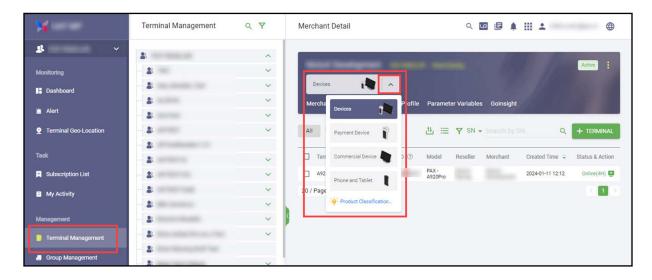
The new features section includes new features added to the PAXSTORE in this release.

2.1 Terminal Management

2.1.1 Device Cards for Product Types

A new feature for the Premium Marketplace Owners and Resellers is the Device Cards. The Device Cards allow users to filter the devices. Selecting one of the product types, filters the results based on the selection.

Select: [Terminal Management] > [Reseller] > [Terminal List] > [Devices Drop Down Arrow].



2.1.2 Device Cards:

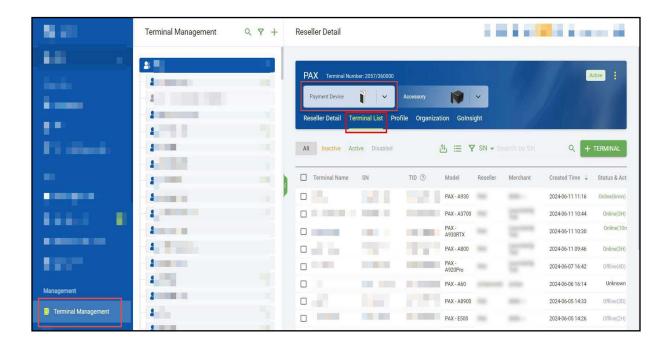
- **Devices** Printer, and Scanner
- Payment Device Smart, and Traditional POS
- Commercial Device Desktop, Mobile, and KDS Devices
- Phone and Tablet Standard Android and Android OEM Devices



2.1.2.1 Payment Device Card

A new feature for the Premium Marketplace Owners and Resellers is the Payment Device Card that displays Smart and Traditional POS devices.

Select: [Terminal Management] > [Terminal List] > [Payment Device].

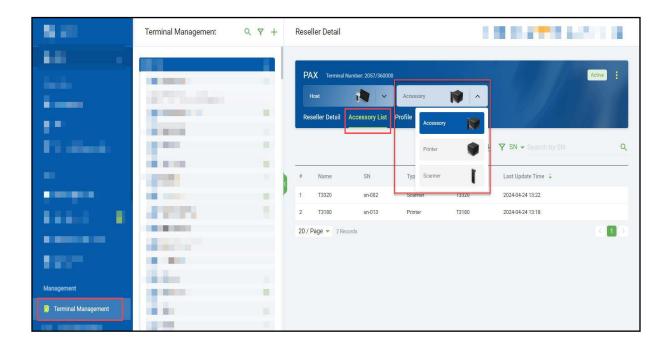




2.1.2.2 Accessory Device Card

A new feature for the Premium Marketplace Owners and Resellers is the original Scanner and Printer card is merged into the new the Accessory device card.

Select: [Terminal Management] > [Accessory List] > [Accessory].



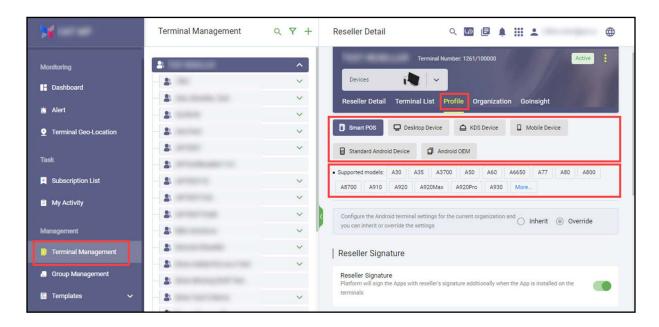


2.1.3 Profile Configuration

A new feature for the Premium Marketplace Owner and Reseller, is users will be able to configure each device separately. The different device types require different configurations. Each product subtype now has a corresponding Profile.

- 1. Added product type tabs under the Profile page.
- 2. Added the display called "Support Models," users now can quickly understand which models the profile can be applied to.

Select: [Terminal Management] > [Profile] > [Smart POS].



2.0.1 Configure Dedicated Profiles for Product Types

A new feature for the Premium Marketplace Owners and Resellers is a defined and dedicated profile for each product type. Users can now configure dedicated profiles for different product types, making it very clear and enabling precise management.

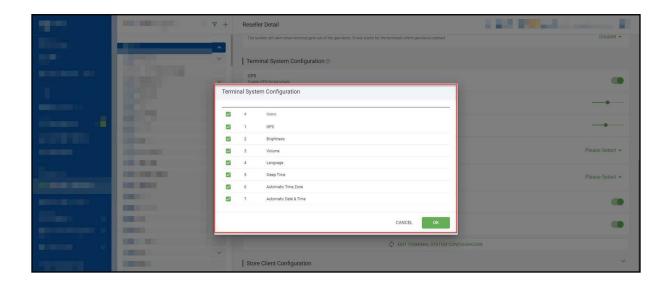
Set the profile for "Desktop Device" as an example:

Select: [Terminal Management] > [Reseller] > [Profile] > [Desktop Device].





After selecting Desktop Device, the Terminal System Configuration pop-up window displays. In this page the user can configure settings for the device. Select **[OK]** to save settings.





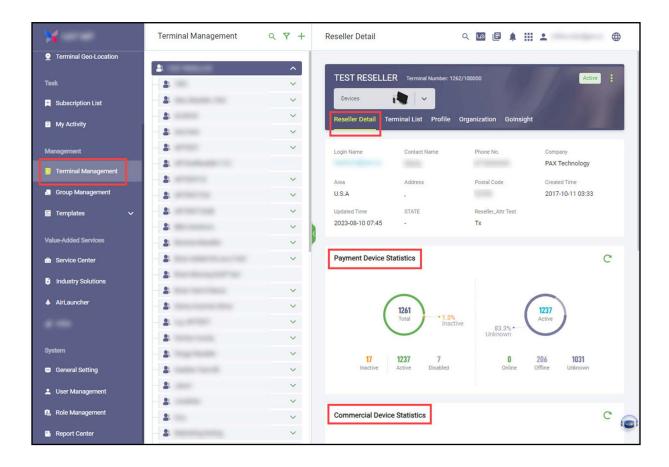
2.0.2 Reseller Detail Page

A new feature for the Premium Marketplace Owners and Resellers is in the Reseller Detail Page and added three new statistics charts. The new charts include Payment Device Statistics, Commercial Device Statistics and Phone and Tablet Statistics. The Terminal Statistics chart has been removed.

Note:

- Management of commercial devices is disabled by default. All page displays will remain unchanged for existing cusomers with enabled payment device management.
- If you need to enable commercial device management, please contact the platform support team.

Select: [Terminal Management] > [Reseller] > [Reseller Detail] > Payment Device Statistics > Commercial Device Statistics > Phone and Tablet Statistics.





2.0.3 Traditional Terminal Interface

A new feature for the Reseller is the SmartLanding SDK that will collect and send detailed information such as device Part Number, Screen Resolution, Language, CPU, RAM, etc., and it supports additional functionalities such as configuring brightness, volume, language, etc. for traditional terminals.

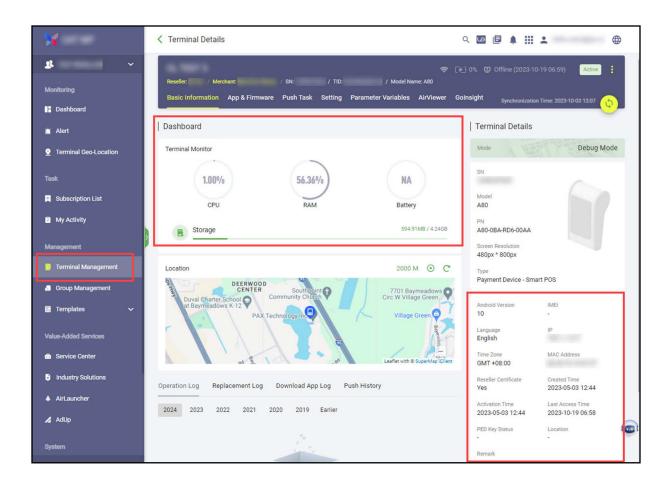
As a result, the traditional terminal details page is enhanced to incorporate these new functionalities and displays additional data from the terminals.

2.0.4 Changes to the Basic Information Tab.

- Added a Dashboard.
- Added more information to the Terminal Details section.
- Removed the Hardware List and PUK Certification Detail sections.

Select: [Terminal Management] > [Reseller] > [Terminal] > [Basic information] > Dashboard > Terminal Details > [VIEW DETAIL].

Current

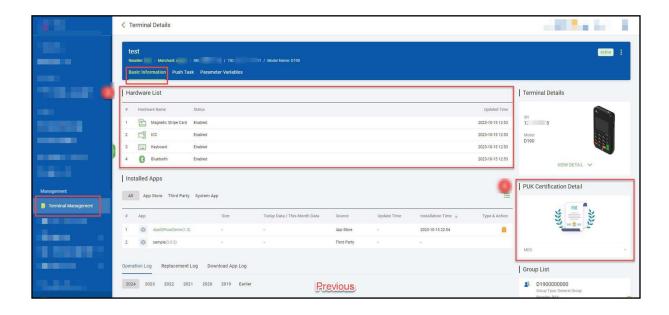




Previous

Removed the Hardware List and PUK Certification Detail sections.

Select: [Terminal Management] > [Reseller] > [Terminal] > [Basic Information] > Hardware List > PUK Certification Detail.



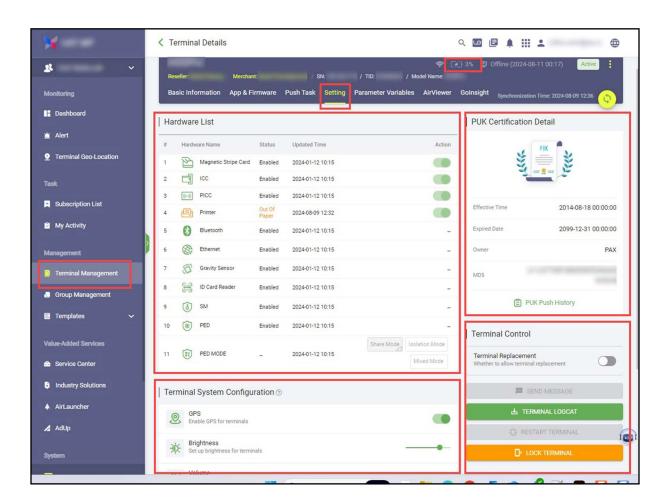


2.0.5 New Setting Tab

A new feature for the Premium Marketplace Owners and Resellers is the Setting tab.

- Added the Hardware List and PUK Certification Detail features, which were relocated from the Basic Information page.
- Added the Terminal System Configuration feature for brightness, volume, and language settings on traditional terminals.
- Added the Terminal Control module, supporting Terminal Logcat logs from traditional terminals.
- Added icons for the network connection type and the charging status to the upper right corner of the Terminal Details page for traditional terminals.

Select: **[Terminal Management]** > **[Reseller]** > **[Terminal]** > **[Setting]** > Hardware List > PUK Certification Detail > Terminal System Configuration > Terminal Control > Terminal Logcat > Network / Battery Charging Icons.



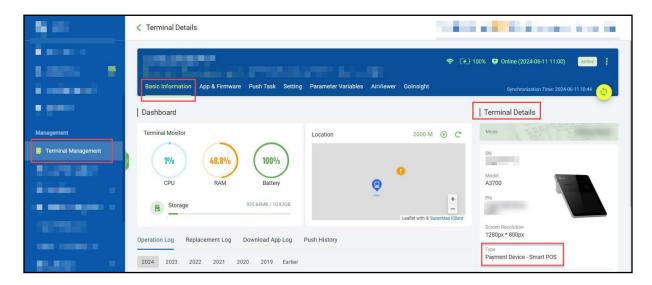
Note: Only traditional terminals integrated with the new SmartLanding SDK will upload the above information. For more information about the SDK, please log into the Developer portal from your PAXSTORE and contact the ISV Team at isvacccountteam@pax.us so that they can assist you with Quail and SmartLanding.



2.0.6 Type Field

A new feature for Premium Marketplace Owners and Resellers is the **Type** field in the **Terminal Details** section of the **Terminal Details** page, which displays the device's product type.

Select: [Terminal Management] > [Terminal] > [Basic Information] > Terminal Details > Type.



2.0.7 AirViewer

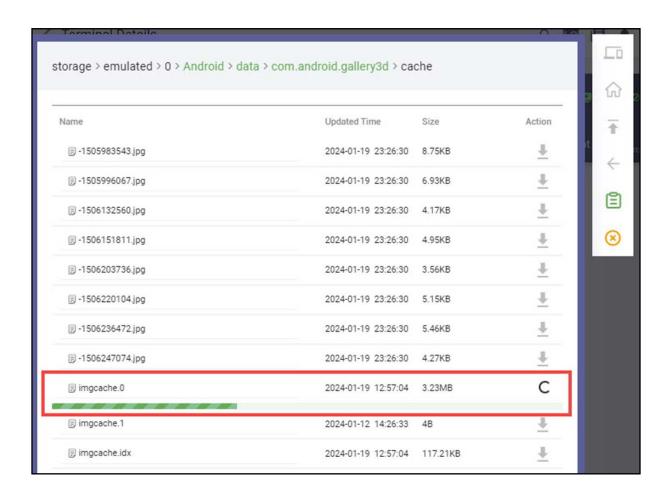
2.0.7.1 AirViewer File Upload

A new feature for Premium Marketplace Owners is the AirViewer File Upload. It has a new icon on the file transfer banner.





After selecting the new icon, a file selection box will pop up. Select a file to upload, and the file will be uploaded to the current file directory. The maximum size of a file that can be uploaded is 5MB.





2.0.7.2 Remote Desktop Window Size

A new feature for Premium Marketplace Owners, users can now resize the remote desktop window by dragging its edge from the corner. If the user needs to restore the image to the original size, select the 100% option in the **Zoom** icon.

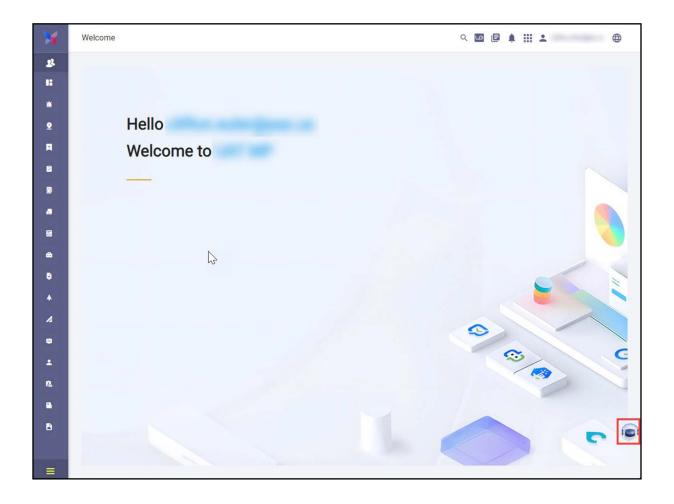




2.1 Smart Assistant

A new feature for Premium Marketplace Owners and Resellers, is the Smart Assistant, which allows customers to quickly find answers to their questions through an interactive Q&A format.

Select: the [Smart Assistant icon] at the bottom right corner of the page.





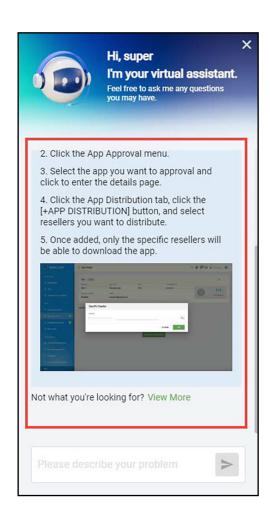
Enter the question you want to know in the Smart Assistant [enter question] > [Right Arrow].





The response will be displayed on the device after selecting the Right Arrow icon. Use the scroll bar to view the entire message.





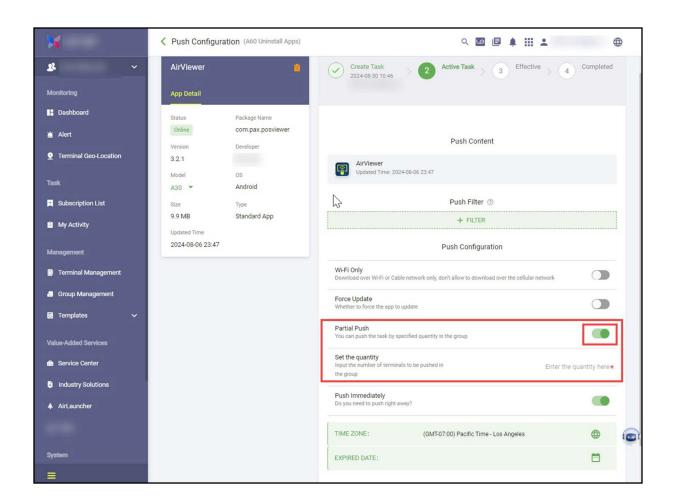


2.2 Group Management

2.2.1 Partial Push

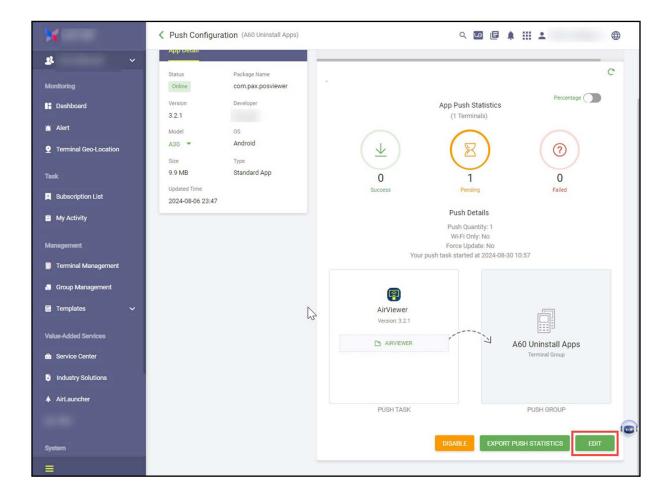
There is a new feature for Premium Marketplace Owners and Resellers called Partial Push. This is the Push Configuration. When users want to push a task to a partial group of terminals within a group, they can enable this and input the number of terminals to be pushed in the Set the Quantity option field. The user cannot specify which terminals within the group get the push tasks; the terminal selection is random.

Select: [Push Configuration] > Partial Push > [Enable] > Set the Quantity > enter [Partial Quantity Amount] > [ACTIVATE].





To change the settings, such as the Partial Quantity or enable or disable Partial Push, select [EDIT].



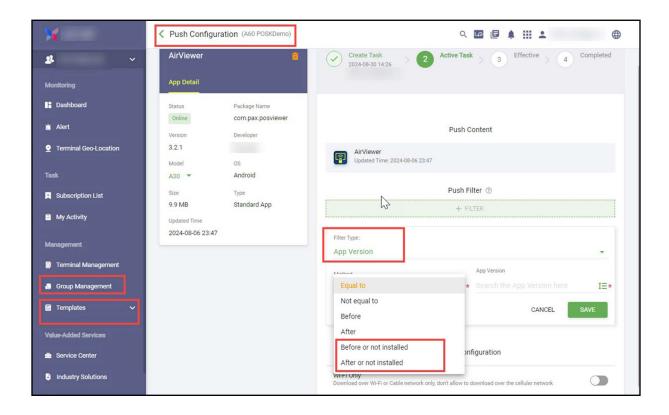


2.2.2 Before and After Installed

Two new features for Premium Marketplace Owners and Resellers are options called **Before or not installed** and **After or not installed**. The new options will display when a user selects the App Version in the filter type in the push filter, the new options will display.

- **Before or not installed**: Filter the terminals that have installed the app, whose version is lower than required or have not installed the app.
- After or not installed: Filter the terminals that have installed the app with a version higher than required or have not installed the app.

Select: [Group Management] > [Group Type] > [Push Task] > [+ APP] > [Application] > [+ FILETER] > [Filter Type:] > [App Version] > [Method Drop Down Arrow] > Before or not installed or After or not installed.

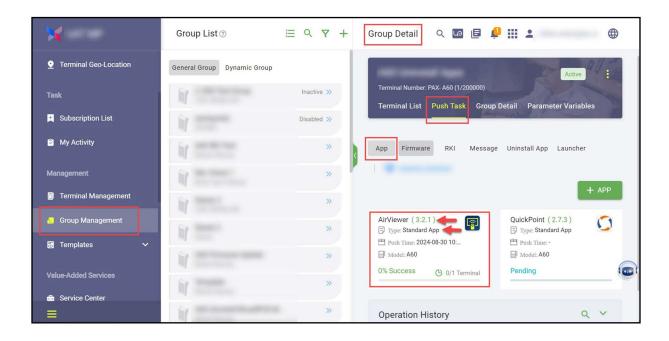




2.2.3 Version Information and Application Type

New features for Premium Marketplace Owners and Resellers are the **Version Information** and **Application Type** displayed on the **Uninstall App** group task list.

Select: [Group Management] > [Group Type] > [Group Name] > [Push Task] > [App] > App List.





2.3 Templates

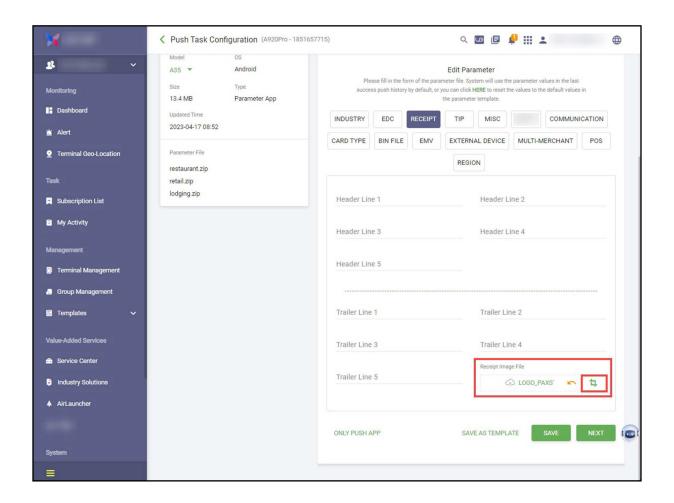
2.3.1 Image Cropping

A new feature for premium marketplace owners and resellers. The image cropping functionality for parameter files supporting images has been added. An image crop icon will appear when the user uploads an image-type parameter file. Users can select the icon to crop the image on a dashboard.

Only JPG, PNG, and BMP formats are supported.

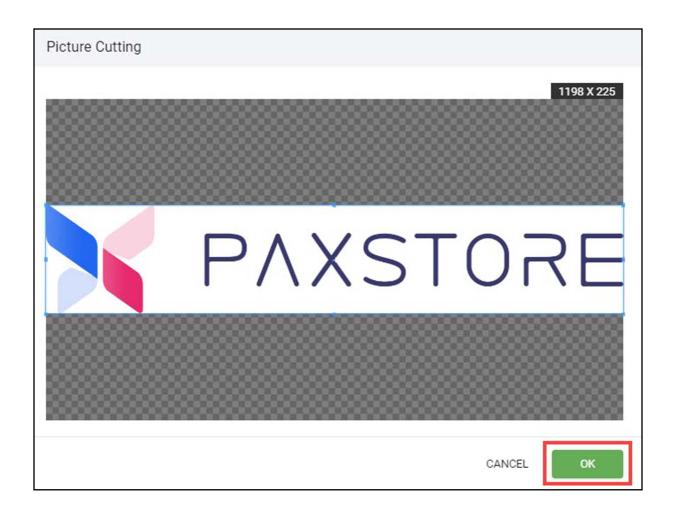
Select: [Terminal Management] > [Push Task] > [Parameter File] > [RECEIPT] > [Receipt Image File] > [Crop Icon].

Note: There are several different ways to access a parameter file. Above is one example.





After selecting the Image Crop icon, a pop-up window called Picture Cutting displays. If an image is already installed it will display. Hover the cursor over the image brackets surrounding the image and drag the cursor to adjust the image size, and then select **[OK]** to save the new cropped size.



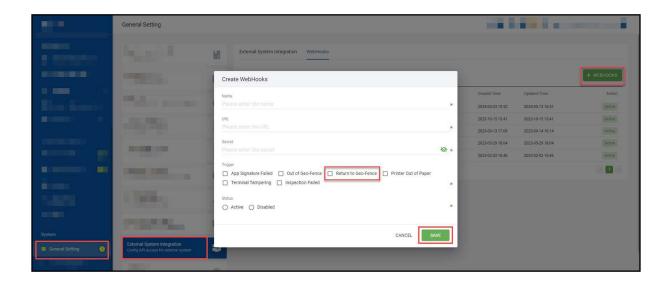


2.4 General Setting

2.4.1 Whitelist IP Address Ranges

A new feature for Premium Marketplace Owners has added the IP address ranges in the new tab called Admin Center Right Whitelist.

Select: [General Setting] > [Advanced Setting] > [Admin Access Right Whitelist] > Add IP Address.

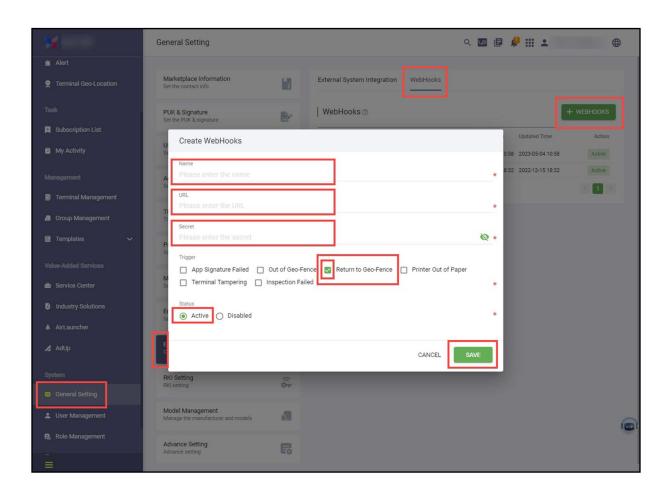




2.4.2 Return to Geo-Fence

A new feature for Premium Marketplace Owners and Resellers regarding the Geo-Fence WebHooks is the feature **Return to Geo-Fence**. When the terminal exceeds the Geo-Fence boundary, the user will receive a notification if the feature is enabled.

Select: [General Setting] > General Setting > External System Integration > [WebHooks] > [+ WEBHOOKS] > Create WebHooks > [Name] > [URL] > [Secret] > [Return to Geo-Force] > [Enable] > [Active] > [SAVE].

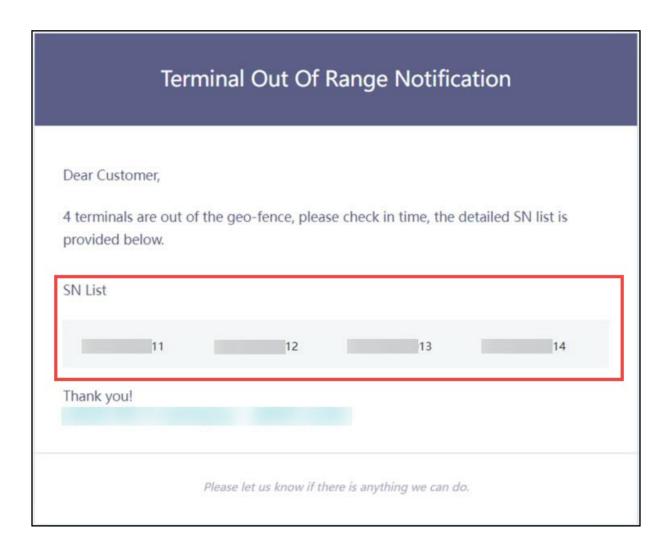




2.4.3 Out of Geo-Fence Alert Email

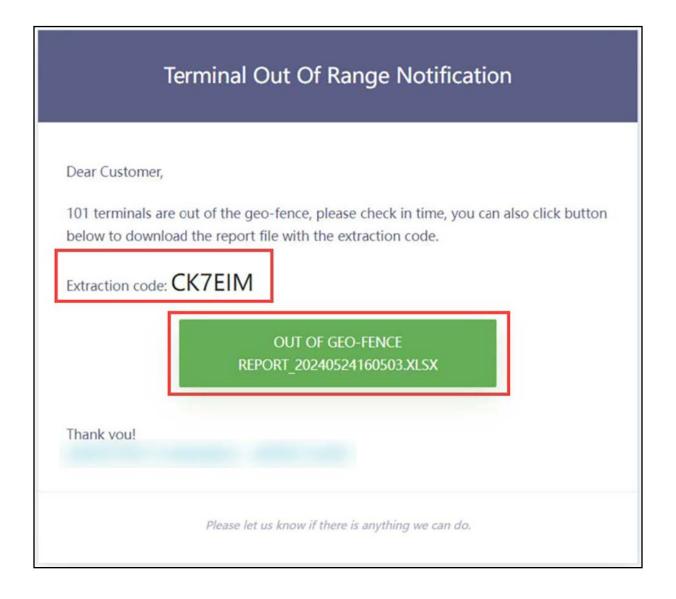
A new feature for Premium Marketplace Owners and Resellers is the Out of Geo-Fence email alert, which allows users to receive the terminal serial numbers that has exceeded the Geo-Fence area.

• When the number of terminals exceeding the Geo-Fence is less than or equal to 100, the serial numbers of these terminals will be displayed in the email.



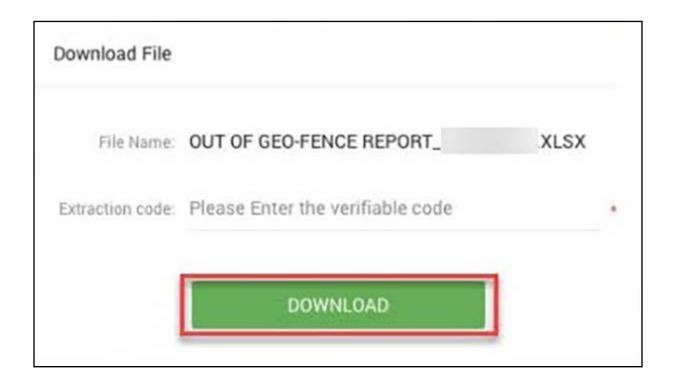


• When the number of terminals exceeding the Geo-Fence is greater than 100, the email will provide a download link. Users can select the download link and enter an extraction code to download the report.





Enter the [Extraction Code] > [DOWNLOAD].





The Out of Geo-Fence report list the terminal serial numbers.

OUT OF GEO-FENCE REPORT					
Serial No					
	01				
	02				
	03				
	04				
	05				
	06				
	07				
	08				
	09				
	10				
	11				
	12				
	13				
	14				
	15				
	16				
	17				
	18				
	19				
	20				
	21				
	22				
	23				
	24				
OUT OF GEO-FENCE REPOR	T (+) 25	: (



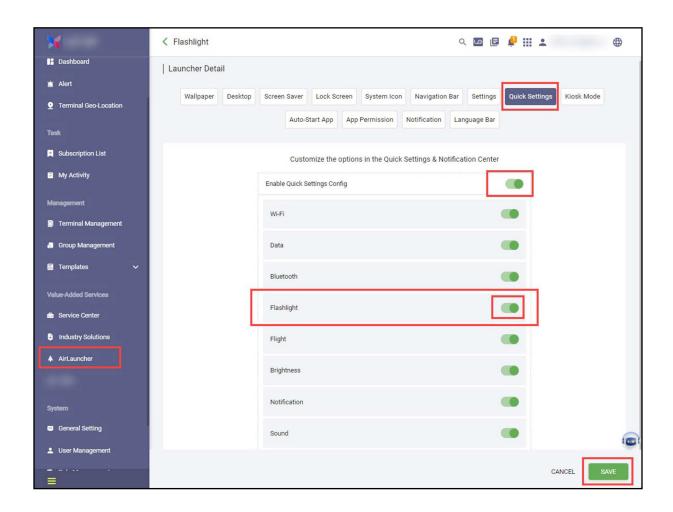
2.5 AirLauncher

2.5.1 Flashlight

A new feature for Premium Marketplace Owners is a **Flashlight** option now available in the Quick Settings section.

The example below applies to an existing AirLauncher Template.

Select: [AirLauncher] > [AirLauncher Template] > [Edit] > [Quick Settings] > [Enable Quick Settings Config] > [Enable] > [Flashlight] > [Enable] > [SAVE].

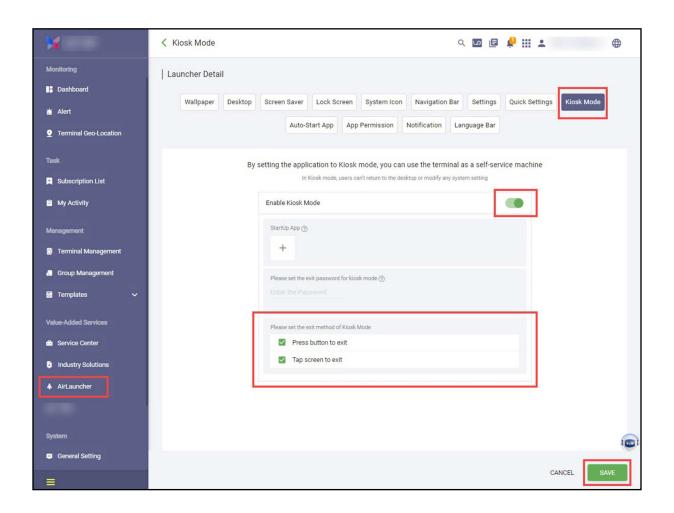




2.5.2 Kiosk Mode

A new enhancement for Premium Marketplace Owners is there are two methods to exit Kiosk Mode on the terminal side. The first is to press and hold the volume button together for seven seconds and then enter the password. The second is to tap the top center of the screen five times and then enter the password. Now, both methods are displayed in **Kiosk Mode** for the user to enable or disable.

Select: [AirLauncher] > [AirLauncher Template] > [Kiosk Mode] > Enable Kiosk Mode > [select kiosk mode(s)] > [SAVE].



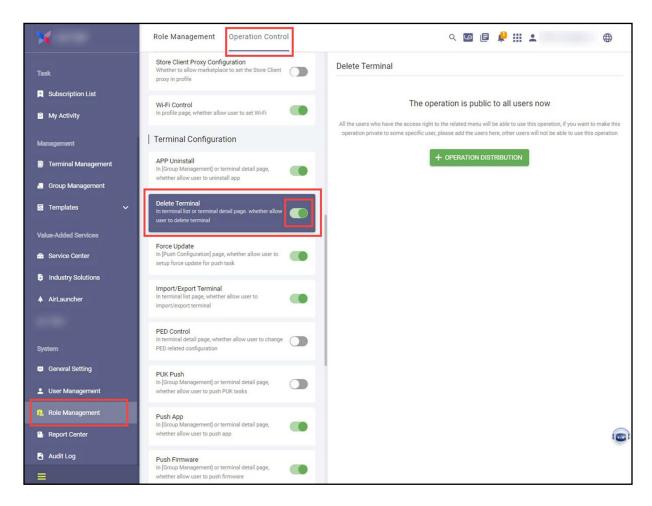


2.6 Role Management

2.6.1 Delete Terminal

A new feature for Premium Marketplace Owners and Resellers is operation control of the **Delete Terminal** feature. Administrators can now specify operators to use the **Delete Terminal** feature.

Select: [Role Management] > [Operation Control] > Terminal Configuration > [Delete Terminal] > [Enable].



Note: By default, the operation is public to all users. All the users who have the access right to the related menu will be able to use this operation. If you want to make this operation private to specific users, please add the users here. Other users will not be able to use this operation.

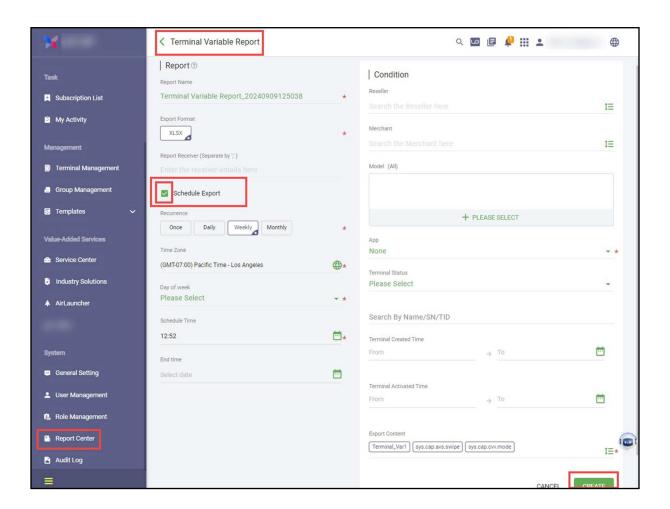


2.7 Report Center

2.7.1 Reports With Schedule Export

A new feature for Premium Marketplace Owners and Resellers is all report types now support a **Schedule Export** feature. Each report type can have up to five scheduled export tasks. Re-occurring reports can be scheduled once, daily, weekly, and monthly.

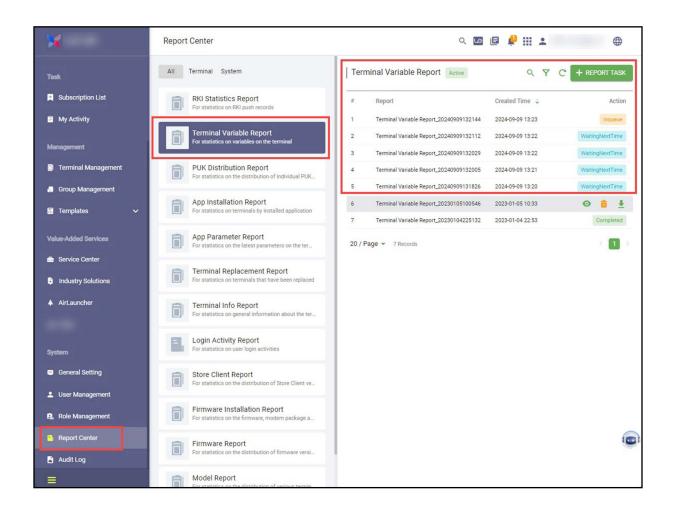
To view Select: [Report Center] > [Report Name] > [+ REPORT TASK] > Terminal Variable Report > [Schedule Export] > [Enable].





Example of five scheduled reports.

Select: [Report Center] > [Report] > Terminal Variable Report List.

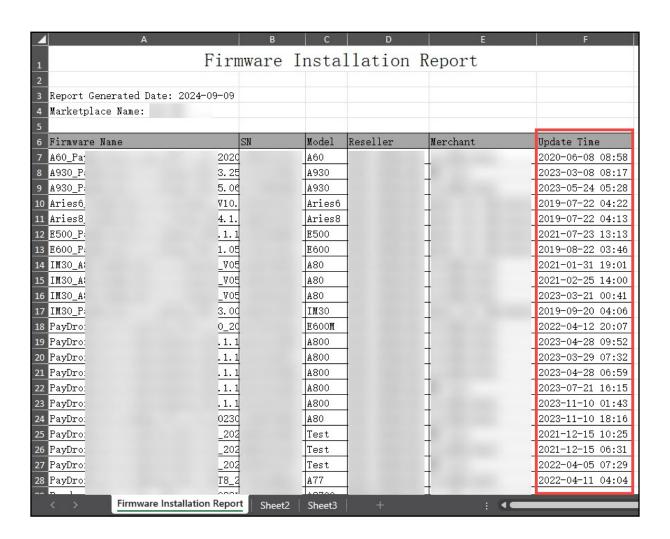




2.7.2 Update Time Column in the Firmware Installation Report

For Premium Marketplace Owners and Resellers added a new column, **Update Time**, in the **Firmware Installation Report**.

Select: [Report Center] > [Firmware Installation Report] > [Firmware Installation Report] > [Download Icon] > Confirm to download this report? > [OK].





2.8 Developers

2.8.1 Developer Integration Automation

A new feature for Developers is the platform provides automated workflows to help developers achieve integration automation and increase efficiency.

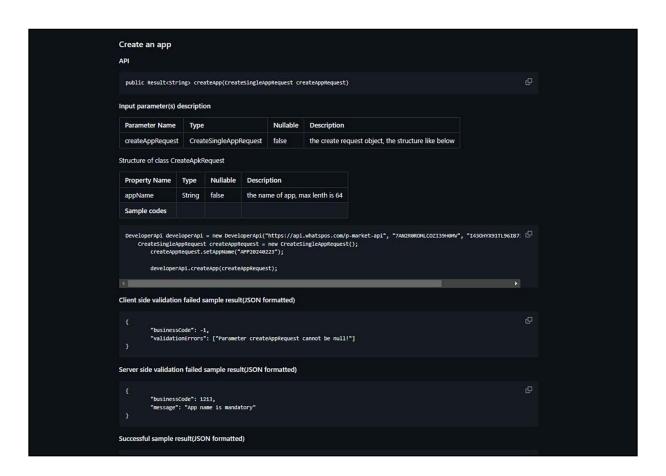
2.8.2 Developer APIs

A new feature for Premium Marketplace Owners is a series of APIs for helping developers submit applications automatically.

2.8.2.1 Create Application API

Create App API: Developers can use the createApp API to create an application.

public Result<String> createApp(CreateSingleAppRequest createAppRequest)

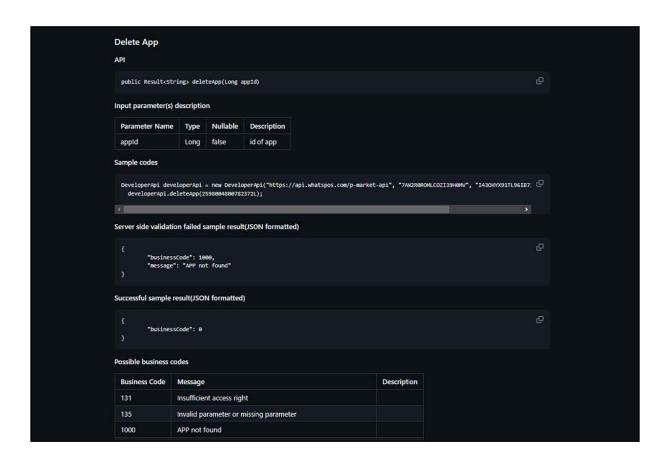




2.8.2.2 Delete App API

Delete App API: Developers can use the deleteApp API to delete an application.

public Result<String> deleteApp(Long appld)

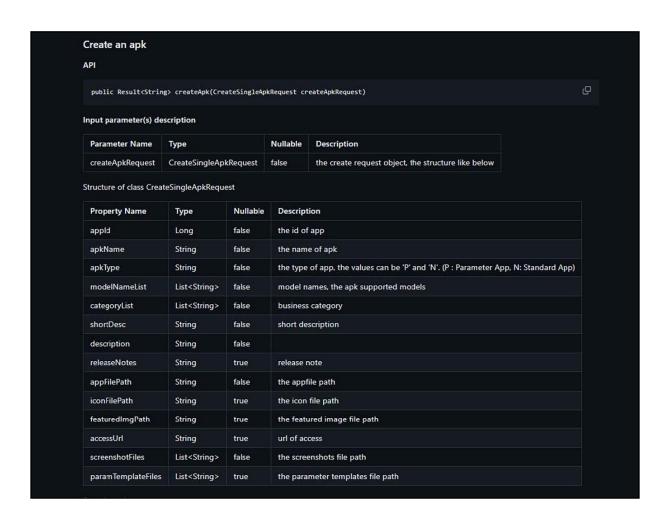




2.8.2.3 Create an Apk API

Create an Apk API: Developers can use the createApk API to create an Apk.

public Result<String> createApk(CreateSingleApkRequest createApkRequest)

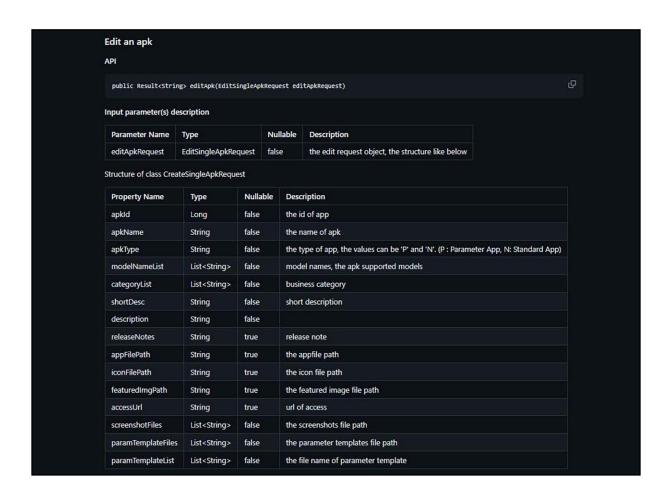




2.8.2.4 Edit an Apk API

Edit an Apk API: Developers can use the editApk API to edit an Apk.

public Result<String> editApk(EditSingleApkRequest editApkRequest)

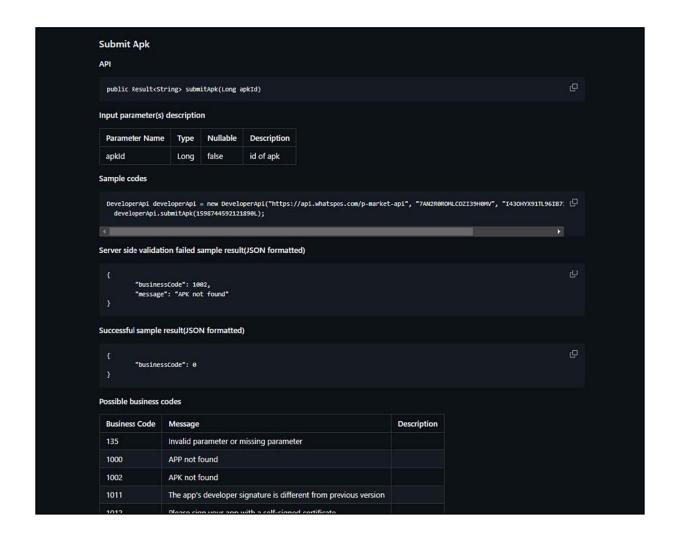




2.8.2.5 Submit an Apk API

Submit an Apk API: Developers can use the submitApk API to submit an Apk.

public Result<String> submitApk(Long apkId)

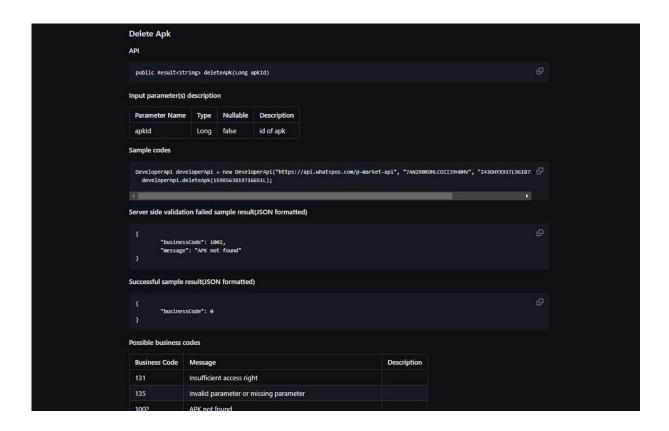




2.8.2.6 Delete an Apk API

Delete an Apk API: Developers can use the deleteApk API to delete an Apk.

• public Result<String> deleteApk(Long apkId)





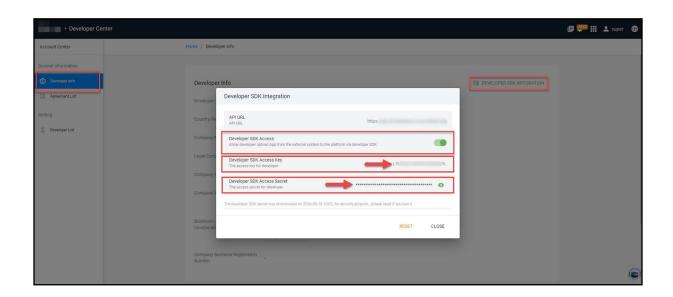
2.8.3 Developer SDK Access

Please contact PAXSTORE Support for assistance in accessing this feature. Email paxstore.support@pax.us.

2.8.4 Enable Developer for SDK Access

A new feature for Premium Marketplace Owners is the Developer SDK Access option. The developer when enabled will obtain the Developer SDK Access Key and Developer SDK Access Secret.

Select: [Developer Center] > [Account Center] > [Developer Info] > [DEVELOPER SDK INTEGRATION] > a pop-up window called Developer SDK Integration > [Developer SDK Access] > [Enable].





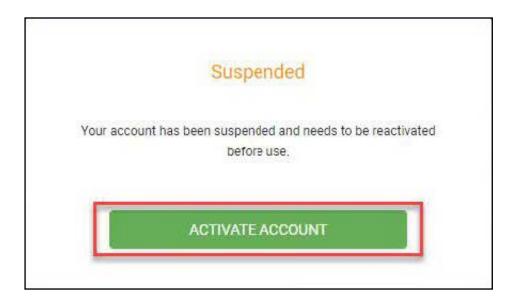
2.9 Account Self-Activation

A new feature for Premium Marketplace Owners and Resellers is the self-activation feature for users with suspended accounts.

Users who do not log in for an extended period, will have their accounts automatically suspended. Previously, users could only contact the administrator to activate their accounts. Now, users can self-activate their accounts, making it simple and convenient.

After attempting to login, a **Suspended** pop-up window displays.

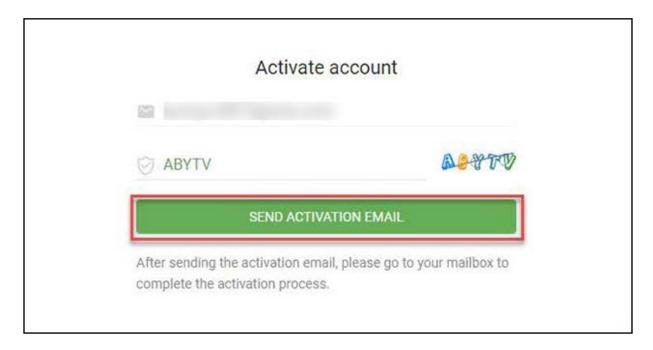
Select: > [ACTIVATE ACCOUNT].





After selecting ACTIVATE ACCOUNT, a new pop-up window called **Activate account** displays.

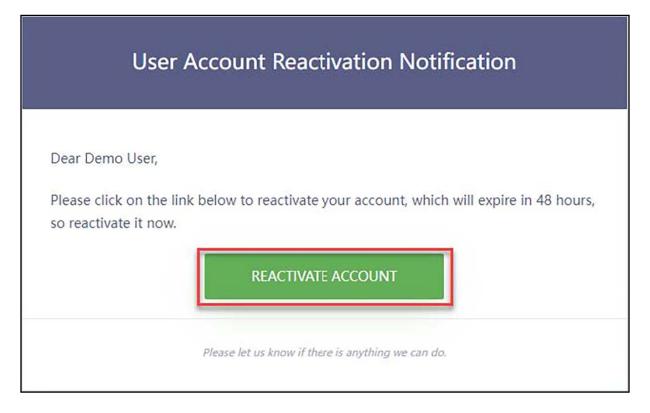
Enter the [Activation Code] > and select [SEND ACTIVATION EMAIL].



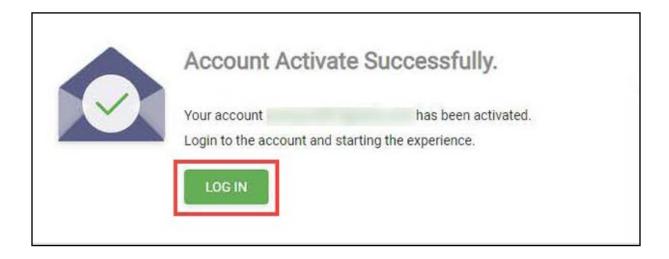
After sending the activation email, please go to your mailbox to complete the activation process.



Select: [REACTIVATE ACCOUNT] > in the activation email, and complete the self-activation process.



After completing the self-activation process, a pop-up window will display **Account Activate Successfully.**Select: **[LOG IN]** to log in.





2.10 Personal Center

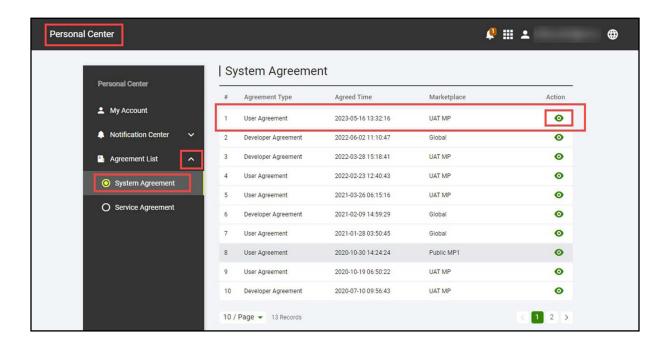
2.10.1 Agreement List

A new feature for Premium Marketplace Owners and Resellers is the **Agreement List** menu in the **Personal Center**, allowing users to view the agreements they have accepted.

- **System Agreement**: Lists of the User Agreements, Developer Agreements, Privacy Policies, and Platform Agreements that the user has accepted.
- **Service Agreement**: Lists the value-added service agreements that the user has accepted.

Select: [Personal Center] > [Agreement List] > [System Agreement] > [System Agreement Name] > [View Detail Icon].

Users can select the **View Detail** icon to view the agreement details.





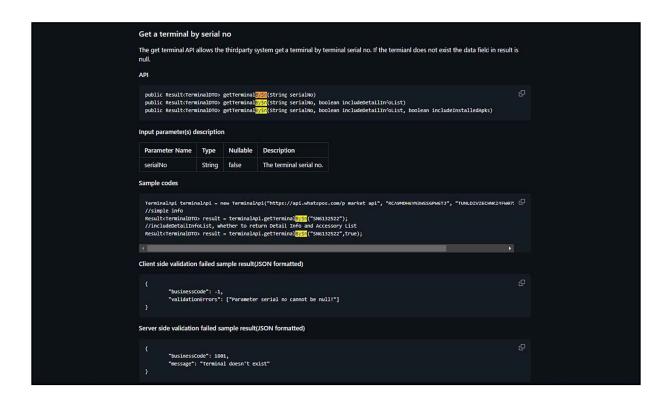
2.11 API

A new feature for Premium Marketplace Owners is a series of APIs related to terminals. These APIs support third-party systems to retrieve terminal information or perform terminal-related operations based on the terminal Serial Number.

2.11.1 Get Terminal API

The get terminal API allows the third-party system to get a terminal by the terminal serial number.

- public Result<TerminalDTO> getTerminalBySn(String serialNo)
- public Result<TerminalDTO> getTerminalBySn(String serialNo, boolean includeDetailInfoList)
- public Result<TerminalDTO> getTerminalBySn(String serialNo, boolean includeDetailInfoList, booleanincludeInstalledApks)

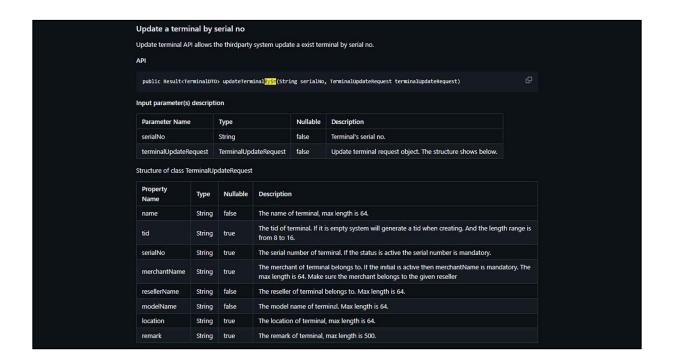




2.11.2 Update Terminal API

The update terminal API allows the third-party system update to an existing terminal by serial number.

 public Result<TerminalDTO> updateTerminalBySn(String serialNo, TerminalUpdateRequestterminalUpdateRequest)

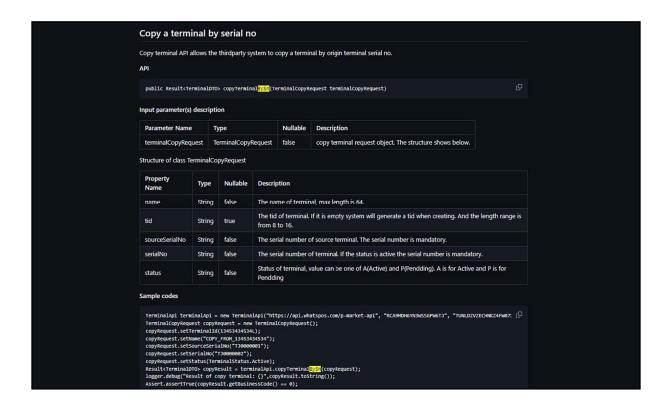




2.11.3 Copy Terminal API

The copy terminal API allows the third-party system to copy a terminal by the origin terminal serial number.

public Result<TerminalDTO> copyTerminalBySn(TerminalCopyRequest terminalCopyRequest)

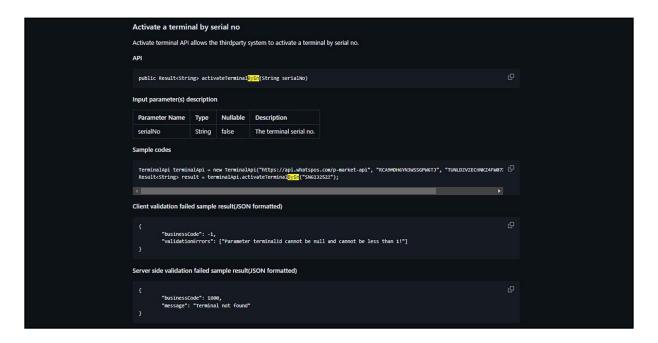




2.11.4 Activate Terminal API

The activate terminal API allows the third-party system to activate a terminal by serial number.

public Result<String> activateTerminalBySn(String serialNo)



2.11.5 Disable Terminal API

The disable terminal API allows the third-party system to disable a terminal by serial number. Disable is successful when there is no response content from the remote server.

public Result<String> disableTerminalBySn(String serialNo)

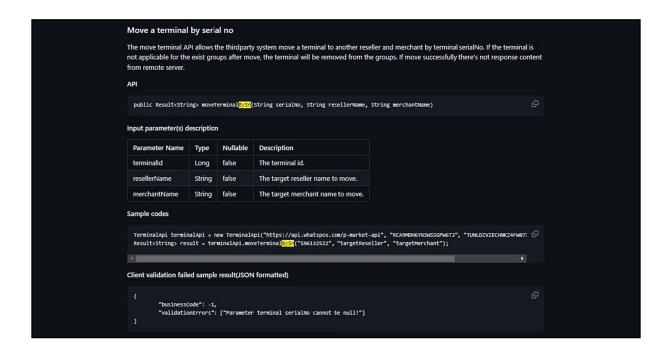




2.11.6 Move Terminal API

The move terminal API allows the third-party system to move a terminal to another reseller and merchant by serial number.

 public Result<String> moveTerminalBySn(String serialNo, String resellerName, String merchantName)

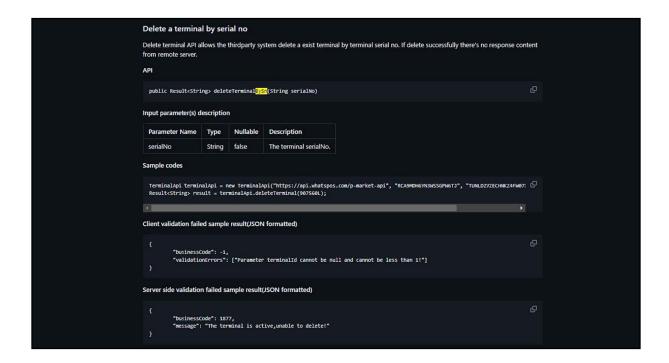




2.11.7 Delete Terminal API

The delete terminal API allows the third-party system to delete an existing terminal by the terminal serial number. If delete is successful, there is no response content from a remote server.

• public Result<String> deleteTerminalBySn(String serialNo)

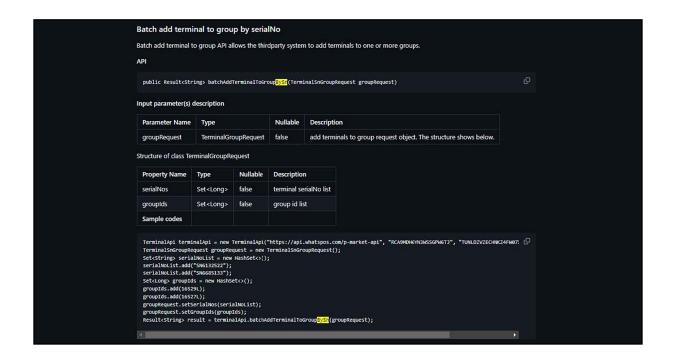




2.11.8 Batch Add Terminal to Group API

The batch adds a terminal to a group API allows the third-party system to add terminals to one or more groups by terminal serial number.

 public Result<String> batchAddTerminalToGroupBySn(TerminalSnGroupRequest groupRequest)

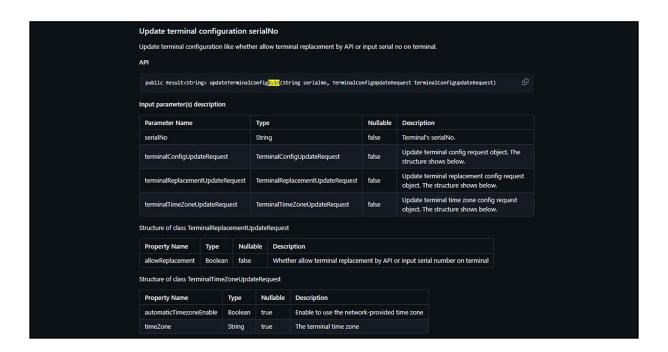




2.11.9 Update Terminal Configuration API

Update the terminal configuration, such as whether to allow terminal replacement by API or input serial number on the terminal.

 public Result<String> updateTerminalConfigBySn(String serialNo, TerminalConfigUpdateRequest terminalConfigUpdateRequest)

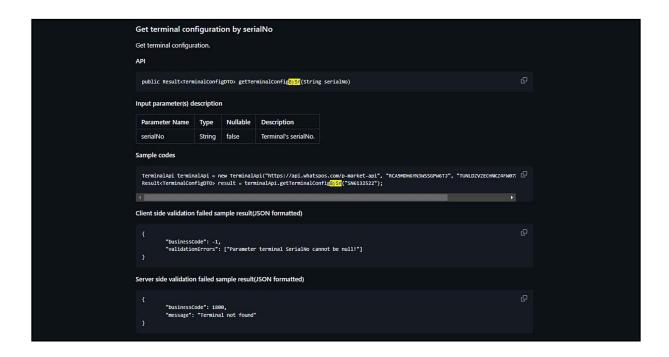




2.11.10 Get Terminal Configuration API

The get terminal configuration API allows the third-party system to get the terminal configuration by terminal serial number.

• public Result<TerminalConfigDTO> getTerminalConfigBySn(String serialNo)

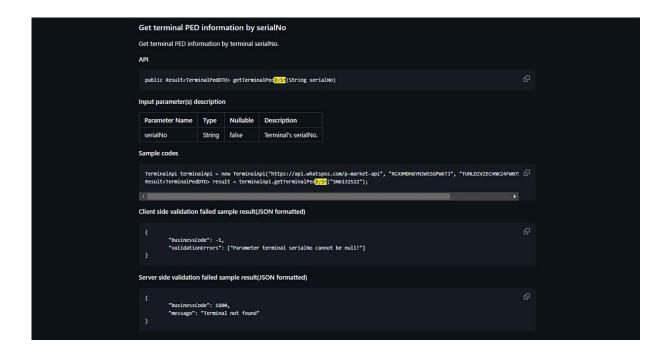




2.11.11 Get Terminal PED API

The get terminal PED information API allows the third-party system to get the terminal PED information by terminal serial number.

• public Result<TerminalPedDTO> getTerminalPedBySn(String serialNo)

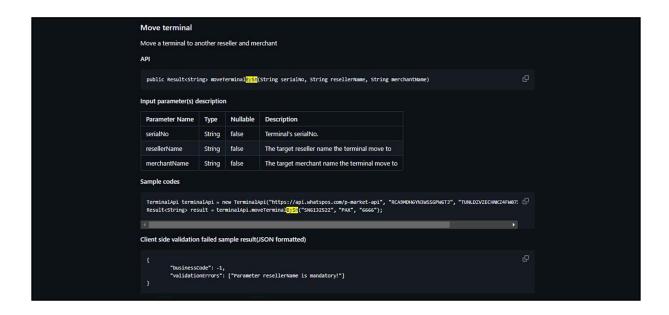




2.11.12 Move Terminal API

The move terminal API allows the third-party system to move a terminal to another reseller and merchant by terminal serial number.

 public Result<String> moveTerminalBySn(String serialNo, String resellerName, String merchantName)

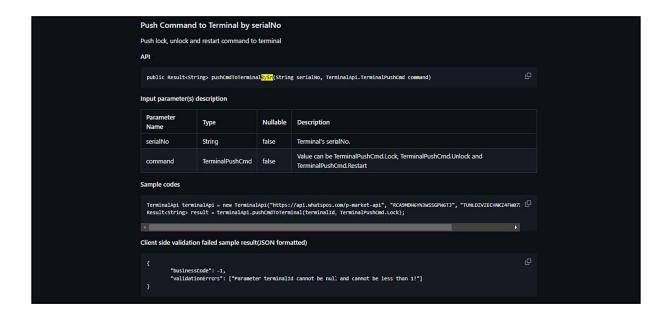




2.11.13 Push Command to Terminal API

The push command to terminal API allows a third-party system to push lock, unlock, and restart commands to the terminal using the terminal serial number.

 public Result<String> pushCmdToTerminalBySn(String serialNo, TerminalApi.TerminalPushCmd command)





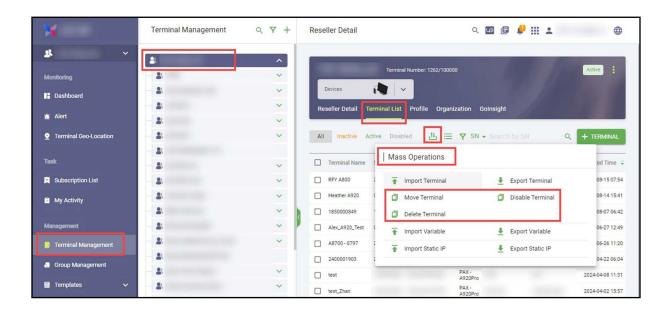
3. Enhancements

3.1 Terminal Management

3.1.1 Mass Import Operation Logs

A new enhancement for Premium Marketplace Owners and Resellers is the categorization logic for terminal mass operation logs. Previously, the mass import operation logs for Move Terminal, Disable Terminal, and Delete Terminal were recorded under the Import action of Terminal typeH, which could confuse users. Now, these logs are moved to the respective Move, Disable, and Delete actions, making it easier for users to find.

Select: [Terminal Management] > [Terminal List] > [Mass Operations Icon] > Mass Operations Menu

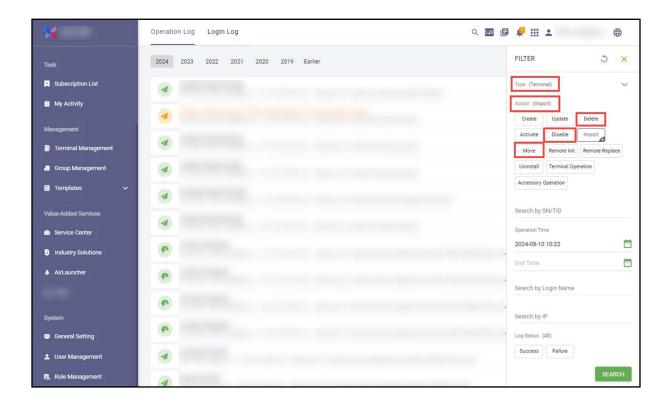




3.1.2 Audit Logs

A new enhancement for Premium Marketplace Owners and Resellers, is that these logs were moved to their respective Move, Disable, and Delete actions, making it easier for users to find them.

Select: [Audit Log] > [Operation Log] > [Type = Terminal] > [Action = Import] > see Delete, Disable, and Move options.

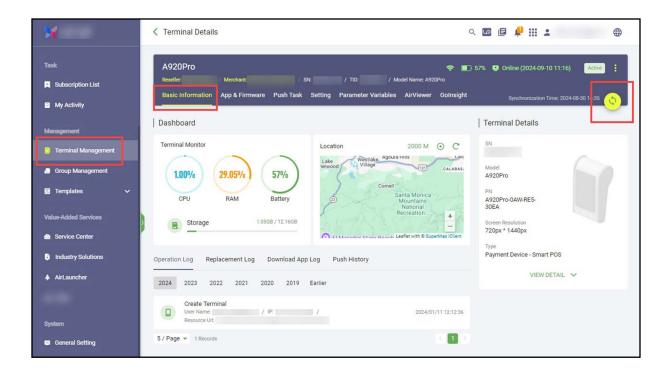




3.1.3 Synchronized Terminal Button

A new enhancement for Premium Marketplace Owners and Resellers is the **Synchronize Terminal** button's effect, which is based on WCAG requirements.

Select: [Terminal Management] > [Terminal] > [Basic Information] > [Synchronize Terminal Icon].

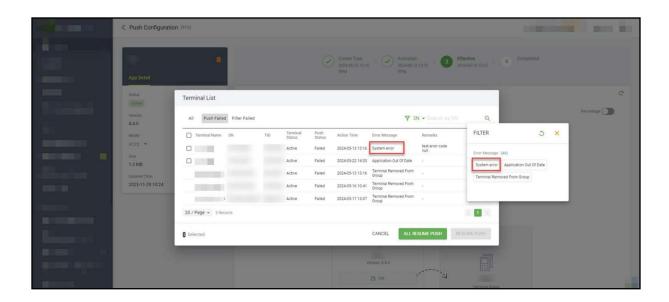




3.2 Group Management

3.2.1 Push Task Error Message

A new enhancement for Premium Marketplace Owners and Resellers applies to the error message when the push task fails. Previously, if an undefined error code was returned after a push task failed, the error message displayed as "-". Now it displays "System error" for easier understanding.

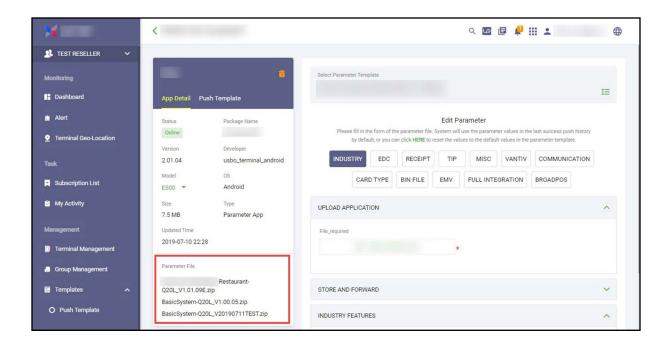




3.3 Templates

3.3.1 Display Order of Parameter Files

A new enhancement for Premium Marketplace Owners and Resellers is the display order of parameter files in all affected areas. They are sorted in a descending order based on the upload time.



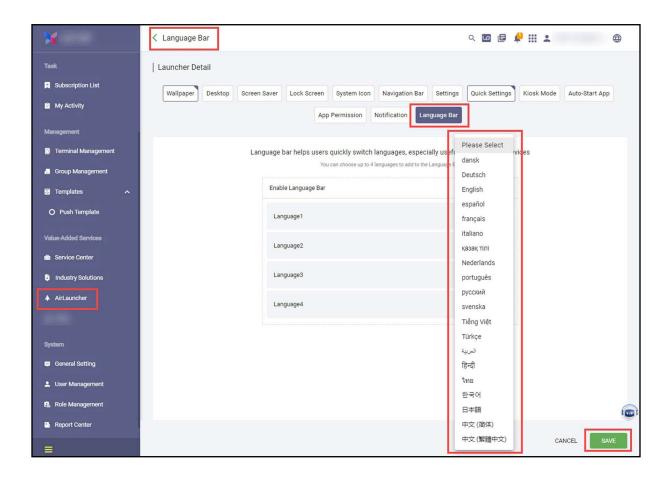


3.4 AirLauncher

3.4.1 Language Bar

A new enhancement for Premium Marketplace Owners: Previously, the drop-down list for the language selection had hundreds of languages. Now the language options have been reduced and displays the ones listed below.

Select: [AirLauncher] > [AirLauncher Template] > [Language Bar] > [Enable Language Bar] > [Language] > [SAVE].



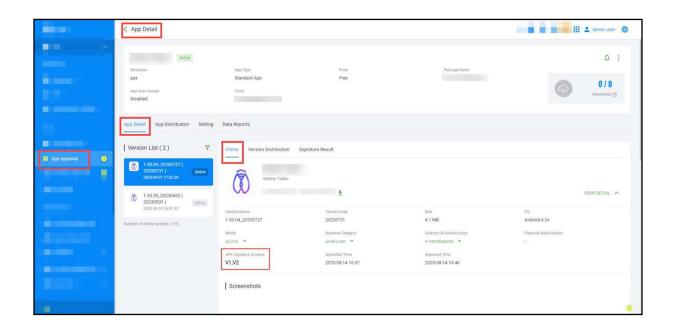


3.5 APK

3.5.1 APK Signature Scheme

A new enhancement for Resellers is the display logic of the APK Signature Scheme. Previously, when the APK had both V1 and V2 signatures, the APK Signature Scheme was only displayed as V1. Now, it will display both.

Select: [App Approval] > App Detail > [App Detail] > [Online] > [APK Signature Scheme].

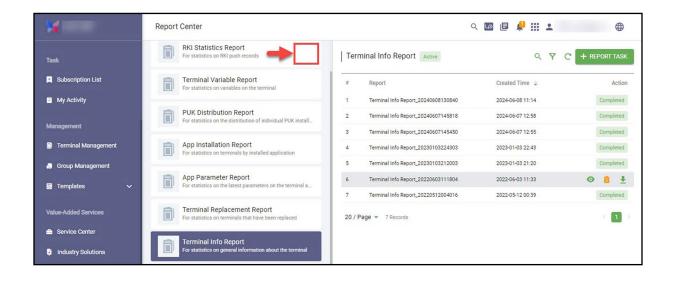




3.6 Report Center

3.6.1 Removed Output Format Filter

A new enhancement for Premium Marketplace Owners and Resellers and removed the **Output Format** filter icon.





3.7 Personal Center

3.7.1 User Account Suspension Email

A new enhancement for Premium Marketplace Owners and Resellers is the notification emails for user account suspension.

Account Will be Suspended in 15 Days
Your account(monomous), will be suspended in 15 days. In accordance with our account security policy, any account that has not been logged into our platform for 90 days will be automatically suspended. To prevent your account from being suspended, please sign in here: Sign In.
Thank you!
Please let us know if there is anything we can do.



Customer Support

For questions or help with the PAXSTORE please contact your service provider or PAX customer support.

Monday-Friday 9:00 AM to 1:00 AM EDT Saturday 9:00 AM to 5:00 PM EDT Sunday Closed Hours Subject to Change

Contact Information support@pax.us (877) 859-0099 www.pax.us

PAX Technology Inc. 8775 Baypine Road Jacksonville, FL 32256

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