

PAXSTORE North American Group

Release Notes 9.3 - Reseller 06-25-2024

V1.0



Preface

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Monday-Friday 9:00 AM to 1:00 AM EDT Saturday 9:00 AM to 5:00 PM EDT Sunday Closed Hours Subject to Change

TECHNICAL SUPPORT CONTACT INFORMATION

Phone: (877) 859-0099 Email: support@pax.us URL: www.pax.us



Revision History

Date	Version	Description
06-25-2024	v1.0	Initial release



Table of Contents

1. Introduction	
1.1 Purpose	1
1.2 Intended Audience	1
1.3 Acronyms and Terms	1
2. New Features	2
2.1 Customized Geo-fence	2
2.1.1 Customize Coordinate Point	3
3. Enhancements	5
3.1 Terminal Management	5
3.1.1 Setting Tab	
3.2 Firmware Installation Strategy	7
3.3 Terminal Details Module	8
3.4 Filtered Reseller Search Results	9
3.5 Device Thumbnails	10
3.6 Offline Option Configuration Changes	10
3.7 Group Management	
3.7.1 Push Task Status Columns	
3.8 Store Client	15
3.9 Others	15
3.9.1 Time Zone Fuzzy Search	15
3.10 User Account Suspension Email Notice	16
4. Customer Support	17



1. Introduction

An Ultra-Modern Advanced Device Management System

Industry-leading device management features are designed to manage, control, and monitor all types of Android and Linux devices more efficiently.

- Automatic terminal deployment and software loading
- Real-time application push and parameter management
- Remote terminal control, help desk, and messaging.
- Real-time status of terminal hardware and applications
- Live Geo-location of each Android payment device

This document provides the PAXSTORE North American Group release version 9.3 information.

1.1 Purpose

This release will include new features, enhancements, and changes to the PAXSTORE.

1.2 Intended Audience

- Resellers
- PAX Help Desk

1.3 Acronyms and Terms

Acronyms and Terms	Definition
PAXSTORE North American Group	The PAXSTORE North American Group is an innovative platform that provides modern administrative functionalities, real-time data, statistical reporting, and hundreds of value-added applications to help unlock the full potential of Android Smart terminals and turn these into a powerful business tool to boost in-store sales, improve the shopping experience and increase customer loyalty. From now on, this document, will be referred to as PAXSTORE.
SSO	Single sign-on is a session and user authentication service that allows a user to us one set of login credentials = for example, to access multiple applications. SSO is used by organizations of all sizes and individuals to ease the management of multiple credentials.



2. New Features

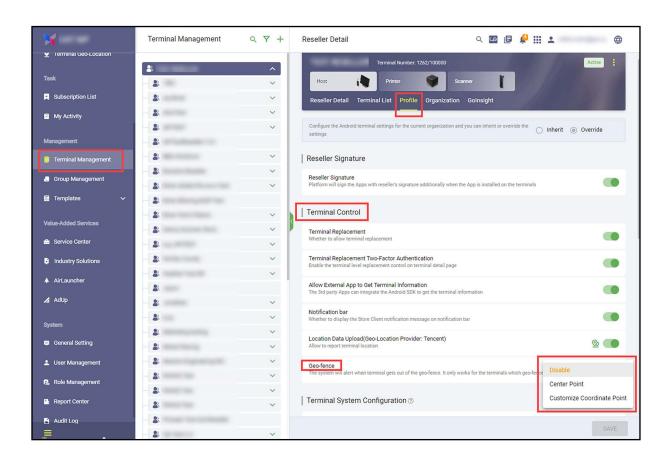
The section includes new features added to the PAXSTORE in this release.

2.1 Customized Geo-fence

A new feature for Resellers is supporting users in setting customized Geo-fence ranges.

- The original Geo-fence switch was changed to a drop-down box and offered. three options:
 - Disable
 - Center Point
 - Customize Coordinate Point

Select [Terminal Management] > [Profile] > Terminal Control > [Geo-fence] > [Drop Down Options] > [Disable, Center Point, Customize Point].





2.1.1 Customize Coordinate Point

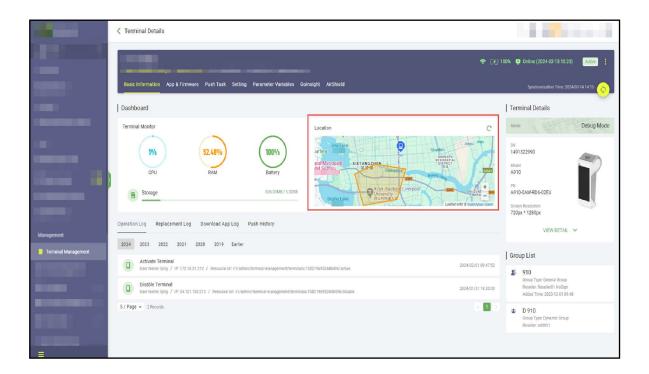
Users can select the Customize Coordinate Point to set customized Geo-fence ranges, steps are as follows:

- Select the [Customize Coordinate Point] icon from the drop-down list, then the Set Coordinate Point pop-up window will be displayed.
- Select the [Draw Polygons] and [Edit Layers] buttons in the upper left corner in the pop-up box to set the fence range.
- After setting the fence range, select the **[OK]** button, then on the PROFILE page select **[SAVE]** to save.





The Location module on the Terminal Details page will display according to the user's customized Geo-fence range.





3. Enhancements

3.1 Terminal Management

3.1.1 Setting Tab

A new enhancement for Resellers is adding a "Setting" tab to the Terminal Details page for Android devices.

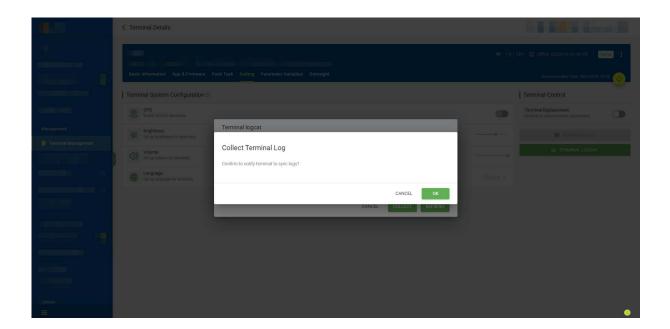
Users can view GPS, Brightness, Volume, and Language information uploaded by the terminal in the Terminal System Configuration section.

Select [Terminal Management] > [Reseller] > [Terminal] > [Setting] > See parameters.





Users can perform operations such as sending messages and collecting terminal logs in the Terminal Control section.



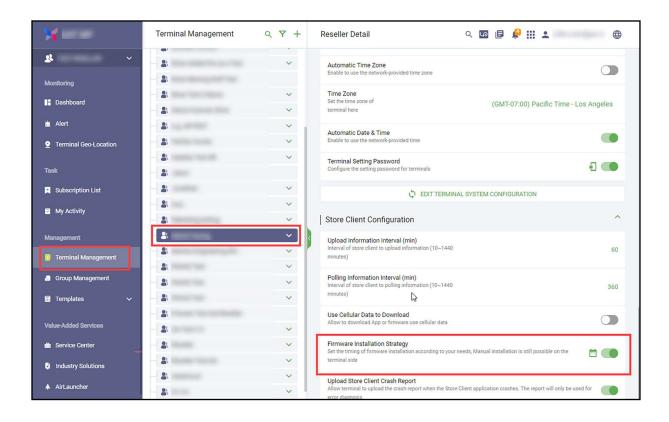


3.2 Firmware Installation Strategy

A new enhancement for Resellers is a new firmware installation format in the Store Client Configuration section called "Firmware Installation Strategy." In addition to setting specific installation time, users can also set to automatically install firmware without any secondary pop-up confirmation after rebooting the terminal.

- Changed the Label from "Firmware Installation Time" to "Firmware Installation Strategy."
- Changed the description from "Perform the installation according to the specified time, including firmware, resource, and modem. Manual installation can still be performed on the terminal side" to "Set the timing of firmware installation according to your needs, Manual installation is still possible on the terminal side."

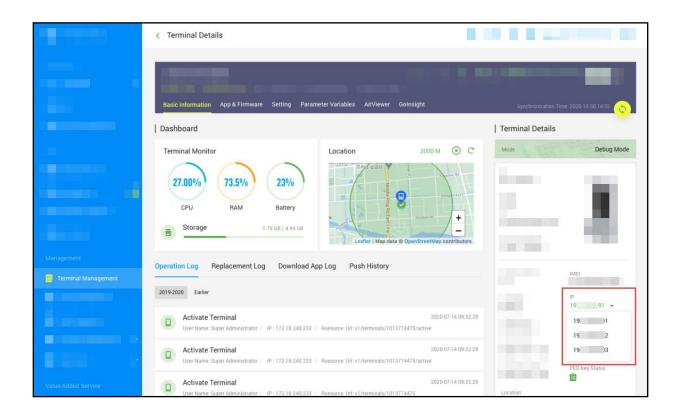
Select [Terminal Management] > [Reseller] > [Profile] > [Store Client Configuration] > [Firmware Installation Strategy].





3.3 Terminal Details Module

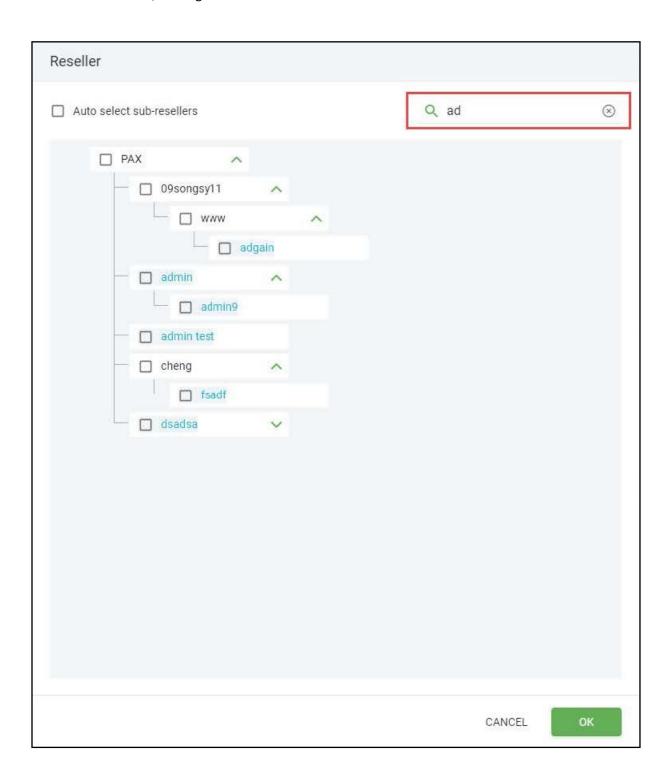
A new enhancement for Resellers is to display all connected network IP addresses (including SIM card, WI-FI, LAN, and Ethernet of the terminal in the "Terminal Details" module. Displays information only when the device is connected.





3.4 Filtered Reseller Search Results

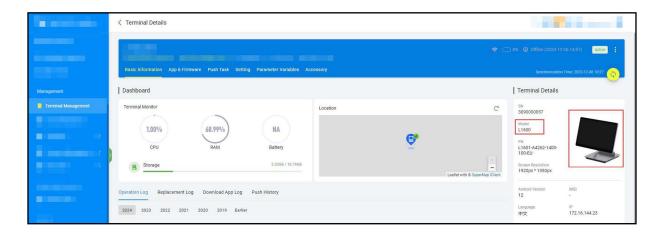
A new enhancement for Resellers, enhanced the reseller search functionality. Now it will only display the filtered search results, making it easier for users to find the reseller.





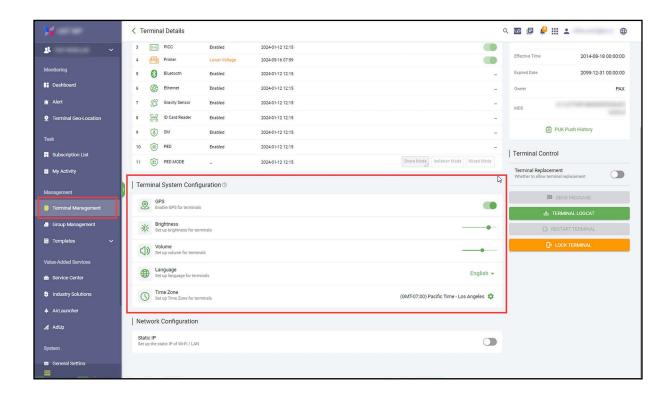
3.5 Device Thumbnails

A new enhancement for Resellers, added device thumbnails for more models, like the K2160, K2220, L1450, and L1600.



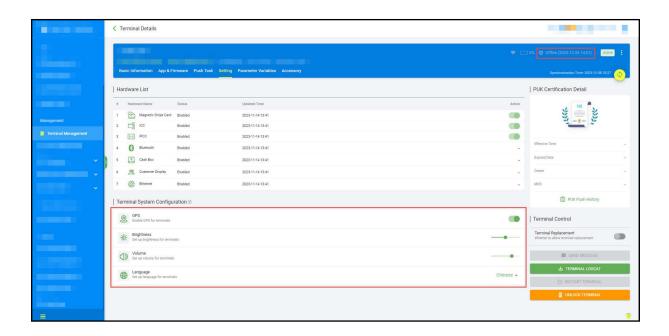
3.6 Offline Option Configuration Changes

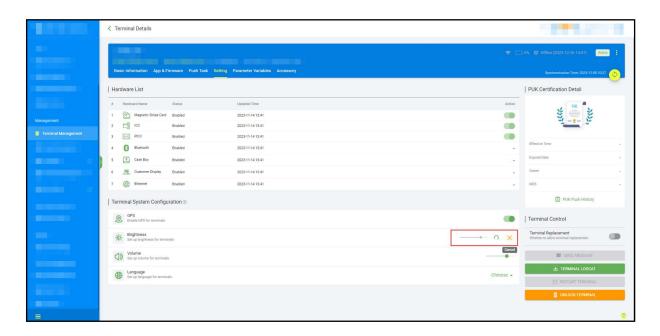
A new enhancement for Resellers supports configuring GPS, brightness, volume, and language when the terminal is offline. Previously, these configurations could only be set when the terminal was online. Now it is possible to configure when the terminal is offline. Previously, the terminal had to be online to configure.





For example, setting the "Brightness" after users have started the setup process, the status will change to "In Progress" and the user can cancel the process before completion.

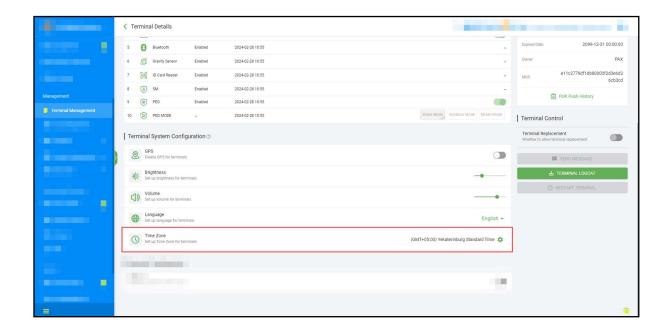






Supports configuring the "Time Zone" in the "Terminal System Configuration" module on the "Terminal Details" page.

Note: The Client version earlier than 9.3 does not support this function.



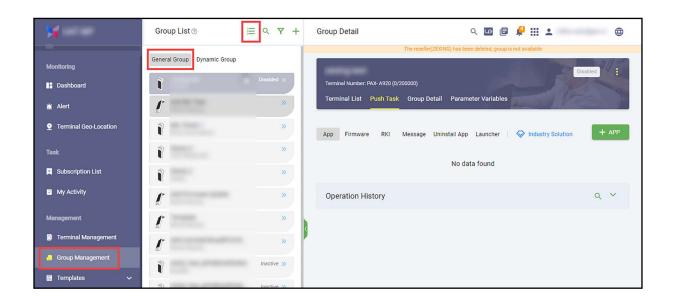


3.7 Group Management

3.7.1 Push Task Status Columns

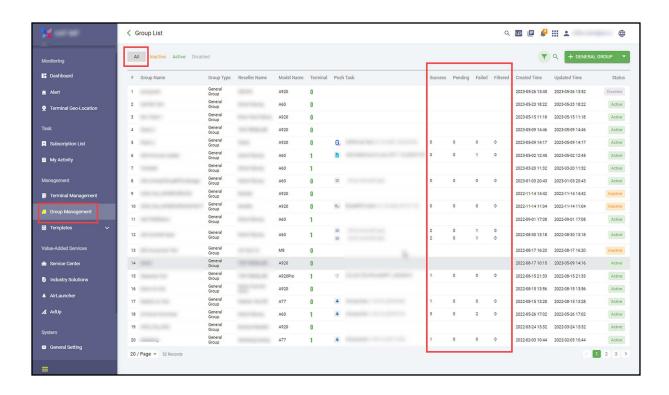
A new enhancement for Resellers is the overview of the Group List. Four new columns were added: Success, Pending, Failed, and Filtered to track the push task completion status of each group.

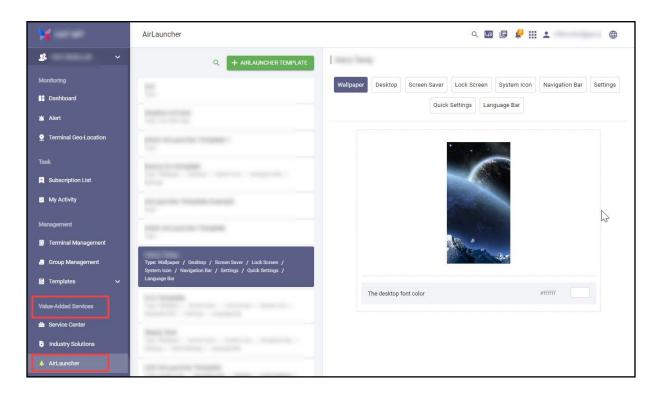
Select [Group Management] > [Group Type] > [Overview Icon] > Group List page.





After selecting the **Overview Icon**, the Group List page will display with the **Success**, **Pending**, **Failed**, and **Filtered** columns for the push task.







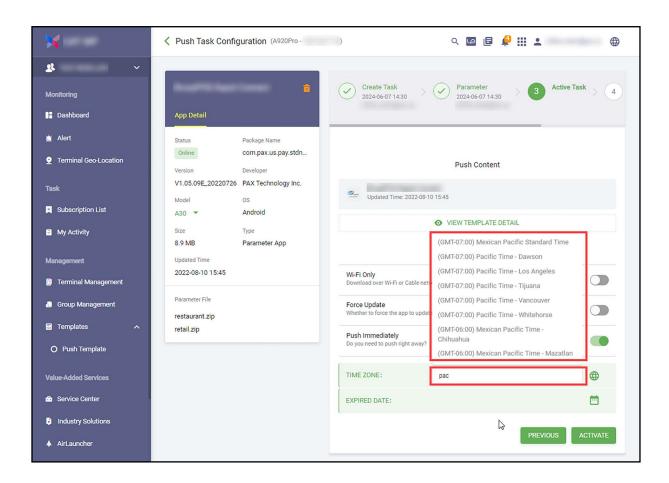
3.8 Store Client

- Supported installing firmware at start-up.
- Supported customized location fence.
- Supported setting time zone in terminal detail page.

3.9 Others

3.9.1 Time Zone Fuzzy Search

A new enhancement for Resellers is the Time Zone search field now supports fuzzy querying, based on the time zone name, making it easier for users to search.





3.10 User Account Suspension Email Notice

A new enhancement for Resellers is the added notification email for the user account suspension. Users will receive notification emails 15 and 7 days prior to their account being suspended.

Account Will be Suspended in 15 Days
Dear msy, Your account(mn) will be suspended in 15 days due to inactivity. To keep your account active, please sign in here: Sign In.
Thank you!
Please let us know if there is anything we can do.



Customer Support

For questions or help with the PAXSTORE please contact your service provider or PAX customer support.

Monday-Friday 9:00 AM to 1:00 AM EDT Saturday 9:00 AM to 5:00 PM EDT Sunday Closed Hours Subject to Change

Contact Information support@pax.us (877) 859-0099 www.pax.us

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