PAXSTORE North American Group

Release Notes 9.2 - Reseller

03-26-2024

V1.0

Preface

TECHNICAL SUPPORT

If you encounter a problem installing, registering, or operating this product, please review the documentation. If you are unable to resolve the issue, please contact PAX. The level of access to this Service is determined by the support plan arrangements made between PAX and the Organization. Please consult this support plan for further information about entitlements, including the hours when telephone support is available.

Monday-Friday 9:00 AM to 1:00 AM EDT
Saturday 9:00 AM to 5:00 PM EDT
Sunday Closed
Hours Subject to Change

TECHNICAL SUPPORT CONTACT INFORMATION

Phone: (877) 859-0099
Email: support@pax.us
URL: www.pax.us

Revision History

Date	Version	Description
03-12-2023	v0.1	• Initial DRAFT release
03-26-2024	v1.0	• Initial release

Table of Contents

1. Introduction

Ultra-Modern Advanced Device Management System

Industry-leading device management features are designed to manage, control, and monitor all types of Android and Linux devices more efficiently.

- Automatic terminal deployment and software loading

- Real-time application push and parameter management

- Remote terminal control, help desk and messaging.

- Real-time status of terminal hardware and applications

- Live Geo-location of each Android payment device

This document provides the PAXSTORE North American Group release version 9.2 information.

1.1 Purpose

This release will include new features, enhancements, and changes to the PAXSTORE.

1.2 Intended Audience

- Resellers

- PAX Help Desk

1.3 Acronyms and Terms

| Acronyms and Terms	Definition
PAXSTORE North American Group	The PAXSTORE North American Group is an innovative platform that provides modern administrative functionalities, real-time data, statistical reporting, and hundreds of value-added applications to help unlock the full potential of Android Smart terminals and turn them into a powerful business tool to boost in-store sales, improve the shopping experience and increase customer loyalty. Going forward this document will be referred to as PAXSTORE.

2. New Features

The new features section includes new features added to the PAXSTORE in this release.

2.1 Terminal Management

2.1.1 Accessory Management

A new feature for Resellers added support for the new T3350 Scanner in the Elys peripheral devices management section. Users now have the capability to update the T3350 Scanner either in batches or individually, like other accessory devices.

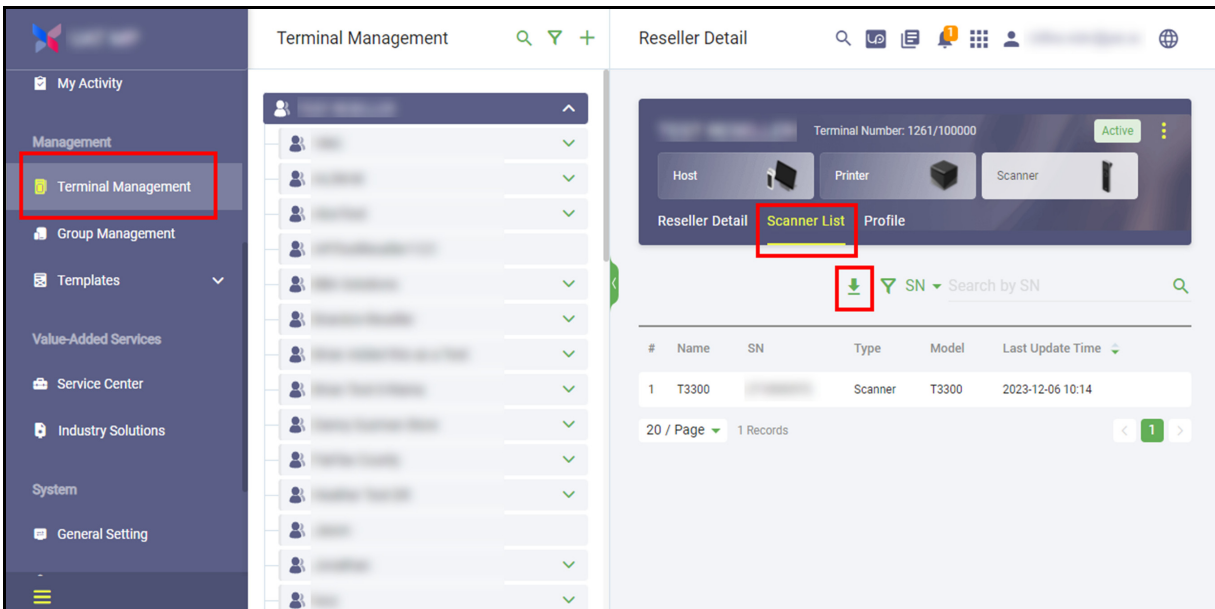The T3350 scanner is compatible with the Elys L1400.
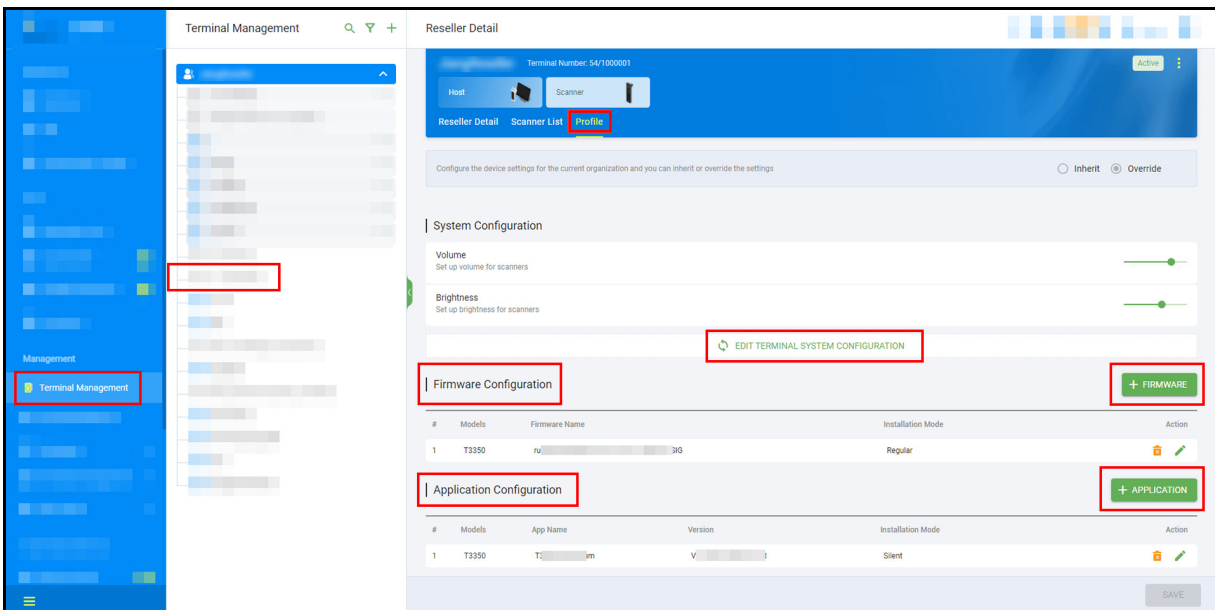
Firmware and Application Configuration
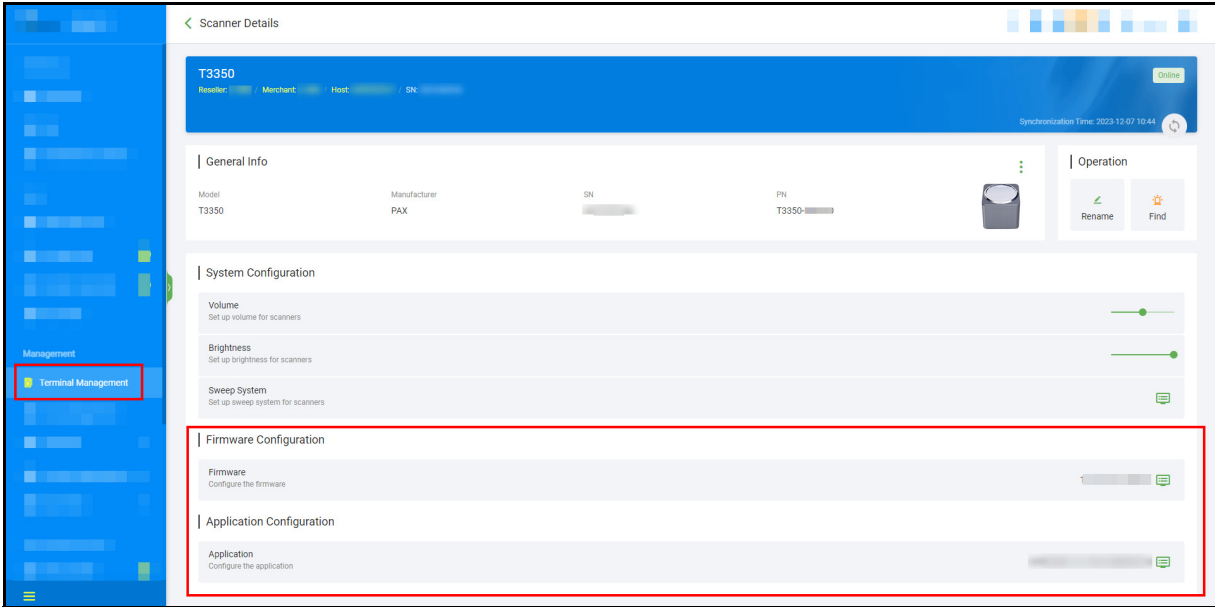
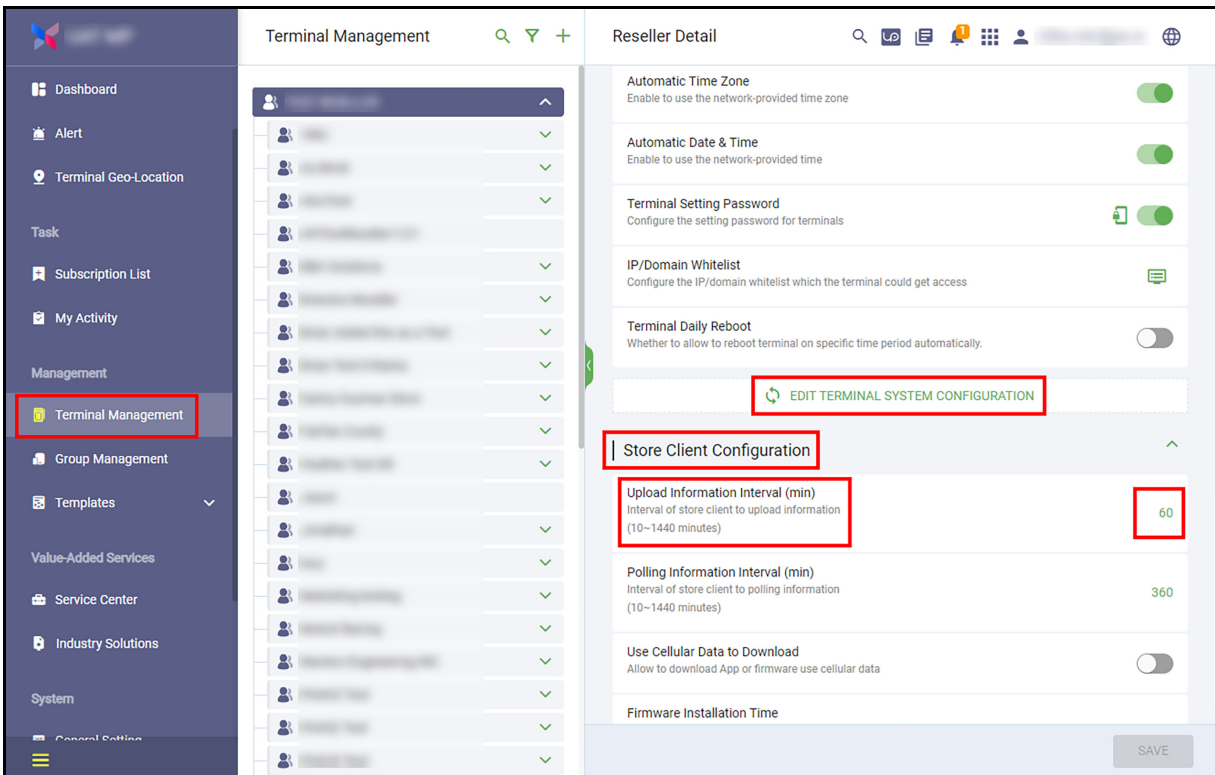## 2.1.2 Printer and Scanner Export List

A new feature for Resellers is new columns for the printer and scanner exported files. The columns include Reseller, Merchant, Host SN, Firmware, App Name, and App Version. This provides more detailed information about the peripheral devices.

Select: **[Terminal Management]** > **[Terminal List]** > **[Printer or Scanner]** > **[Download Icon]**.

Exported Report Example

2.1.3 Password Hint

A new feature for Resellers is a password hint: "New password should be at least 7 characters, including 3 numbers, 3 letters, and 1 special character" when administrators modify the security password.

Select: **[Terminal Management]** > **[Profile]** > **[Terminal System Configuration]** > Terminal Setting Password > **[Modify Security Password Icon]** > Pop Up Window > Password Hint.

Note:

- Terminal Setting Password must be enabled to view the password hint.
- The password field will accept a minimum of six characters, but the hint suggests a minimum of seven characters.
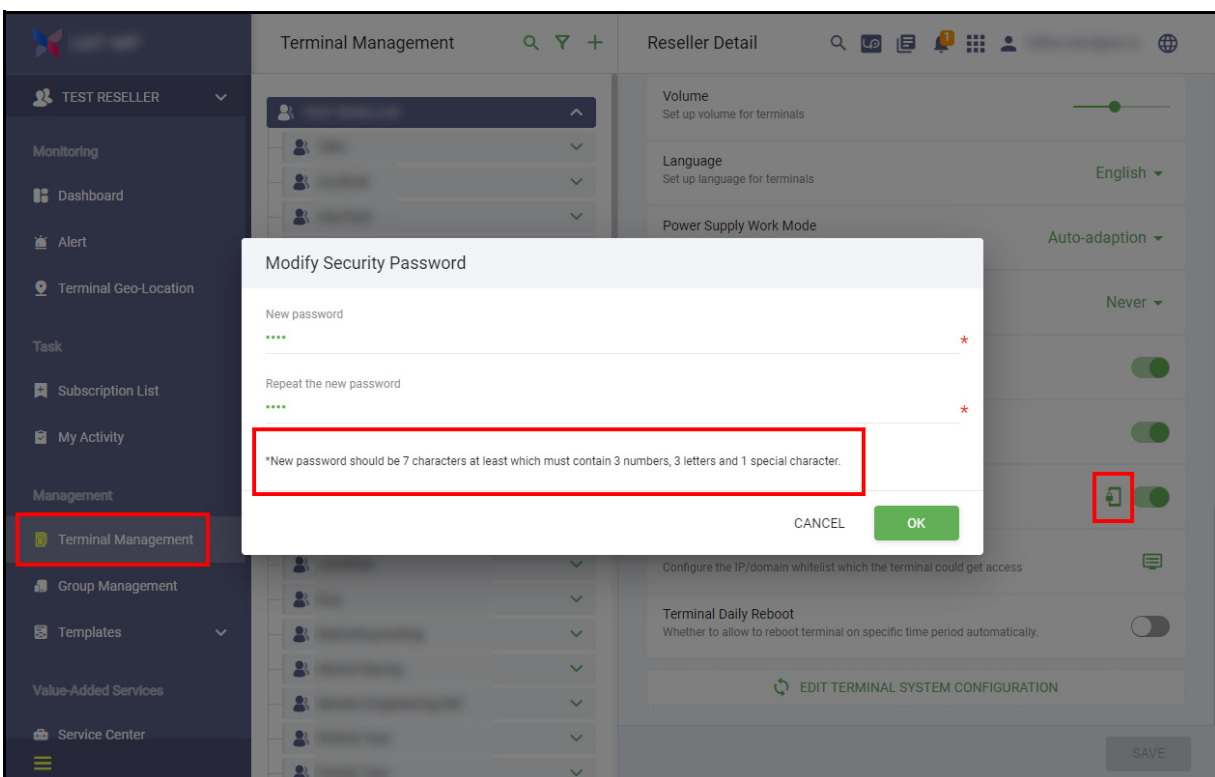
2.1.4 Reseller and Merchant Migration Creates Dynamic Group Task

A new feature for Resellers, during the migration of resellers and merchants, dynamic group pushing tasks will be created automatically for the terminals.

2.2 Templates

2.2.1 Parameter Template Drop Down Box

A new feature for Resellers is in the parameter templates. The parameter drop down selection supports manual input and drop-down selection options. This new feature allows the users to use parameter variables on a drop-down box option.

Select: **[Templates]** > **[Push Templates]** > **[+ PUSH TEMPLATE]** > **[App]** > create a Push Template Name **[Example Push Template Name]** > **[OK]** > Edit Parameter > **[Desired Parameter Category]** > **[Drop Down Parameter Field]**.
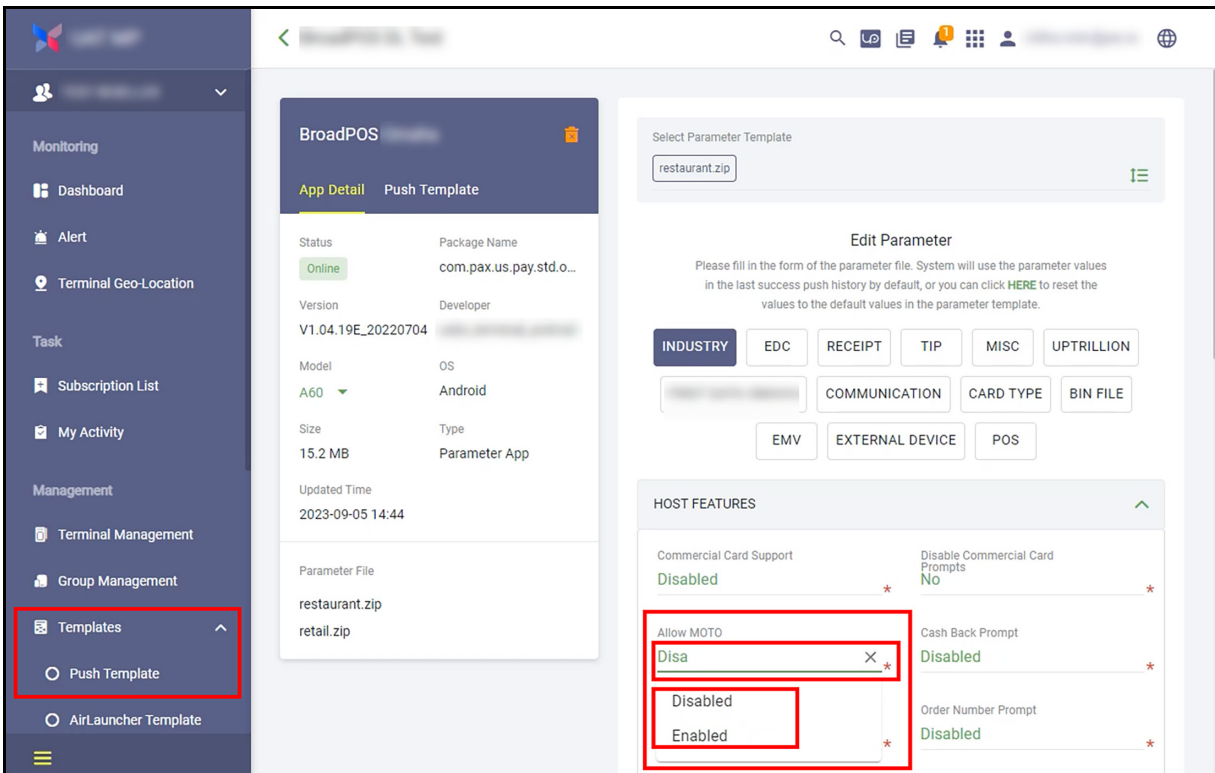
2.3 User Management

2.3.1 Merchant Management

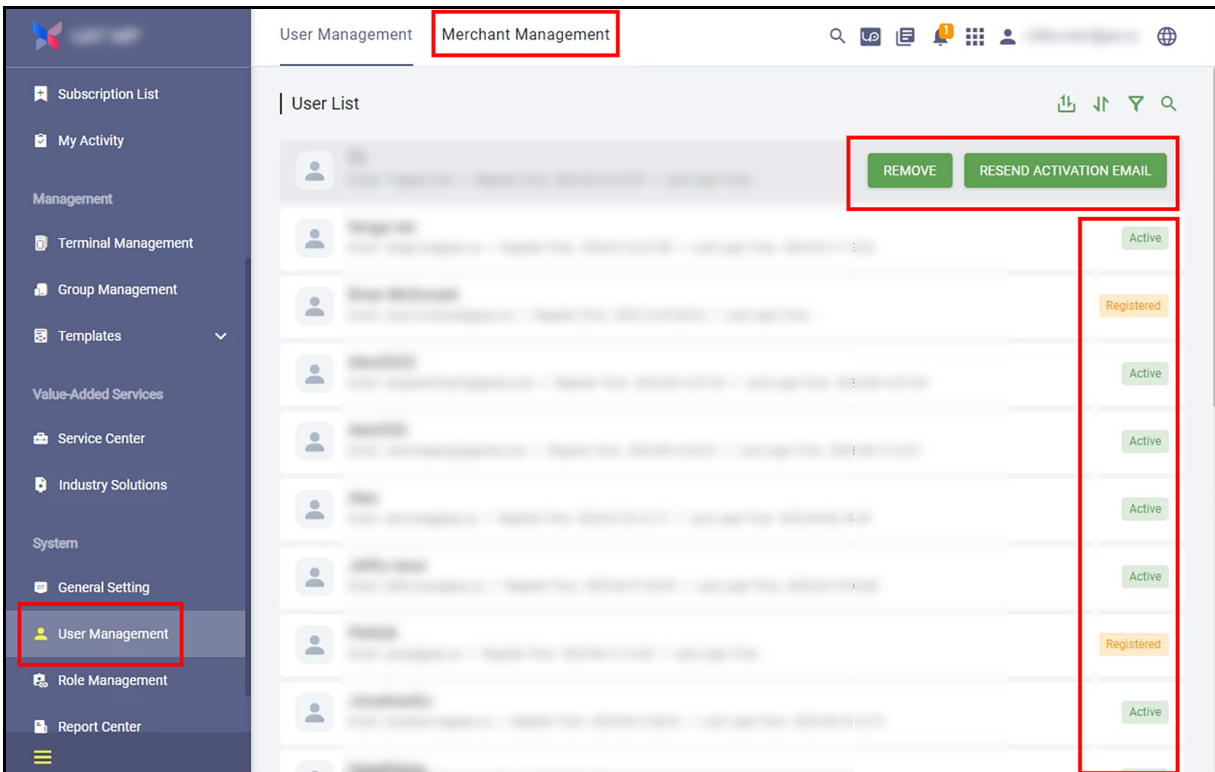 A new feature for Resellers, provides the management of merchant accounts for administrators. This is accomplished by adding a new tab called Merchant Management within User Management. Administrators can now perform various actions for all merchant accounts. Using the Status column, the following actions can be configured or displayed; RESET PASSWORD, REMOVE, ACTIVATE, and RESEND ACTIVATION EMAIL.

Select: **[User Management]** > **[Merchant Management]** > **[Merchant Account]** > **[Status]**.
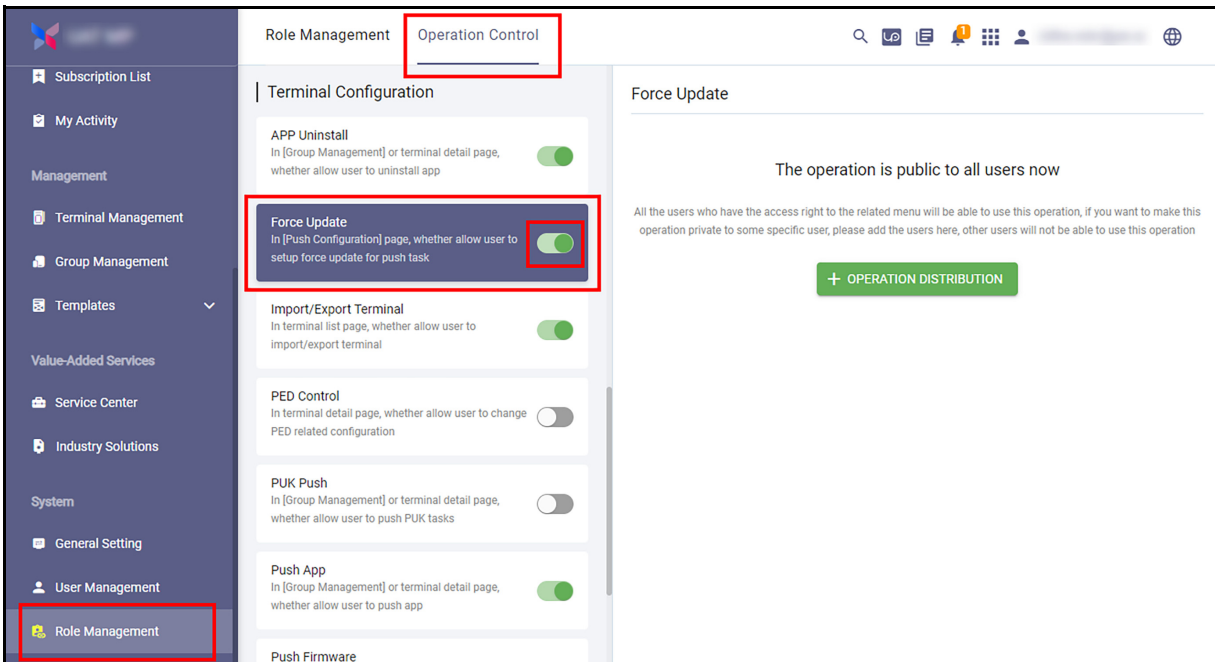
2.4 Role Management

2.4.1 Force Update

A new feature for Resellers includes a new Operation Control for Force Update. Administrators can now specify which operators can use the Force Update feature.

Select: **[Role Management]** > **[Operation Control]** > Terminal Configuration > **[Force Update]** > **[Enable]**.

The Force Update Feature is in Group Management for multi-terminal and Terminal Management for single terminal Push Tasks.

Example Group Management Select: **[Group Management]** > **[General Group]** > **[Group Name]** > **[Push Task]** > **[App]** > **[AirViewer]** > Push Configuration > Force Update > **[Enable]** > Confirm force update > **[OK]**.

Example Terminal Management Select: **[Terminal Management]** > **[Reseller]** > **[Terminal]** > **[Push Task]** > **[+ PUSH APP]** > **[AirViewer]** > **[OK]** > Force Update > **[Enable]** > Confirm force update > **[OK]**.
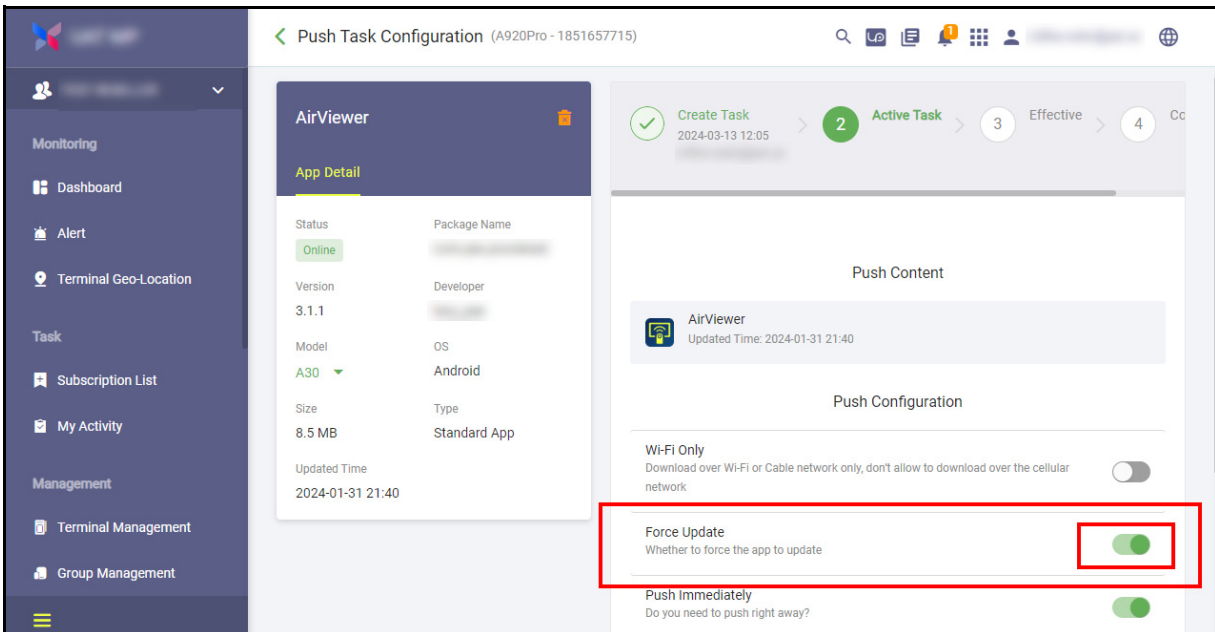
3. Enhancements

3.1 Administrator Center

3.1.1 Fuzzy Search

A restored enhancement for Resellers is the fuzzy search in the Admin Center.

A fuzzy search searches for text that matches a term closely instead of exactly. Fuzzy searches help you find relevant results even when the search terms are misspelled.

3.2 Dashboard

3.2.1 Terminal Statistics

A new enhancement for Resellers is the display of the Terminal Statistics chart. The information fields changed position and colors.

New positions include:

- **Inactive:** to the 1st left position as orange.
- **Active:** to the 2nd center position as green.
- **Disabled:** to in the 3rd right position as gray.

Select **[Dashboard]** > **[Dashboard]** > **[Basic Dashboard]** > Terminal Statistics.

Customer Support

For questions or help with the PAXSTORE please contact your service provider or PAX customer support.

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Saturday 9:00 AM to 5:00 PM EDT
Sunday Closed
Hours Subject to Change

Contact Information
support@pax.us
(877) 859-0099
www.pax.us

PAX Technology Inc.
8775 Baypine Road
Jacksonville, FL 32256