

PAXSTORE North American Group

Release Notes 9.2 - Reseller

03-26-2024

V1.0



Preface

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TECHNICAL SUPPORT CONTACT INFORMATION

Phone: (877) 859-0099 Email: support@pax.us URL: www.pax.us



Revision History

Date	Version	Description
03-12-2023	v0.1	Initial DRAFT release
03-26-2024	v1.0	Initial release



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1. Introduction

Ultra-Modern Advanced Device Management System

Industry-leading device management features are designed to manage, control, and monitor all types of Android and Linux devices more efficiently.

- Automatic terminal deployment and software loading
- Real-time application push and parameter management
- Remote terminal control, help desk and messaging.
- Real-time status of terminal hardware and applications
- Live Geo-location of each Android payment device

This document provides the PAXSTORE North American Group release version 9.2 information.

1.1 Purpose

This release will include new features, enhancements, and changes to the PAXSTORE.

1.2 Intended Audience

- Resellers
- PAX Help Desk

1.3 Acronyms and Terms

Acronyms and Terms	Definition
PAXSTORE North American Group	The PAXSTORE North American Group is an innovative platform that provides modern administrative functionalities, real-time data, statistical reporting, and hundreds of value-added applications to help unlock the full potential of Android Smart terminals and turn them into a powerful business tool to boost in-store sales, improve the shopping experience and increase customer loyalty. Going forward this document will be referred to as PAXSTORE.



2. New Features

The new features section includes new features added to the PAXSTORE in this release.

2.1 Terminal Management

2.1.1 Accessory Management

A new feature for Resellers added support for the new T3350 Scanner in the Elys peripheral devices management section. Users now have the capability to update the T3350 Scanner either in batches or individually, like other accessory devices.

The T3350 scanner is compatible with the Elys L1400.

	Terminal Management	۹ 🕈 +	Reseller Detail	10.000 (
	2	^	Territinal Number: SVI 100001 Host Scanner Reseller Detail Scanner List Profile	Active 1
	-		Configure the device settings for the current organization and you can inherit or override the settings	🔿 Inherit 💿 Override
			System Configuration	
1 M M			Volume Set up volume for scanners	
		¢	Brightness Set up brightness for scanners	
Management				
Terminal Management			Firmware Configuration	+ FIRMWARE
			# Models Firmware Name Installation Mode	Action
			1 T3350 ru 316 Regular	â /
			Application Configuration	+ APPLICATION
			# Models App Name Version Installation Mode	Action
			1 T3350 T; m V } Silent	â /
=				SAVE



Firmware and Application Configuration

	Scanner Details			10.000 1-0.00	
-	T3350 Reseller: / Merchant / I	fost / SN:			Online Synchronization Time: 2023.12.07 10.44
	General Info Model T3350	Manufacturer PAX	SN	PN T3350-	Coperation
Menapement Terminal Management	System Configuration Volume Set us volume for scanners Brightness Set us brightness for scanners Sweep System Get us averap system for scanners				
	Firmware Configuration Firmware Configura the firmware Application Configuration Configure the application				

2.1.2 Printer and Scanner Export List

A new feature for Resellers is new columns for the printer and scanner exported files. The columns include Reseller, Merchant, Host SN, Firmware, App Name, and App Version. This provides more detailed information about the peripheral devices.

Select: [Terminal Management] > [Terminal List] > [Printer or Scanner] > [Download Icon].

×	Terminal Management	९ 🕈 +	Reseller Detail 🔍 🔟 🖪 🦺 🏭 😩 🌐 🌐
My Activity	.	^	
Management		~	Terminal Number: 1261/100000 Active
Terminal Management	8	~	Host i Printer Scanner
🚦 Group Management	-	~	Reseller Detail Scanner List Profile
	8		
🗟 Templates 🗸 🗸	8	~	Y SN ▼ Search by SN Q
Value-Added Services		~	
Value Audeu del Viceo	-	~	# Name SN Type Model Last Update Time 🌩
💼 Service Center	8	~	1 T3300 Scanner T3300 2023-12-06 10:14
Industry Solutions	-	~	20 / Page 👻 1 Records < 1 >
	-	~	
System	-	~	
😇 General Setting			
	-	~	
≡	-	~	



Exported Report Example

	Α	В	С	D	E	F	G	н	1	J	К
1	Export Terminal Accessories										
2	Name	SN	Туре	Model	Reseller	Merchant	Host SN	Firmware	App Name	App Version	Last Update Time
3	T3300		Scanner	T3300	10.00	-					2023-12-06 10:14
4											

×	Terminal Management \bigcirc \heartsuit +	Reseller Detail 🔍 🔽 🖪 🚇 🏭 🚨	•
📔 Dashboard		Automatic Time Zone Enable to use the network-provided time zone	
📺 Alert	×	Automatic Date & Time	
Terminal Geo-Location	×	Enable to use the network-provided time	
	×	Terminal Setting Password	
Task		Configure the setting password for terminals	
🛨 Subscription List	- &	IP/Domain Whitelist Configure the IP/domain whitelist which the terminal could get access	
	×	compare the n / domain mintenat miner the terminal could get access	
My Activity	×	Terminal Daily Reboot Whether to allow to reboot terminal on specific time period automatically.	
Management		<	
Terminal Management		CONFIGURATION	
		Store Client Configuration	^
🔝 Group Management		Store cheft configuration	
🛃 Templates 🗸 🗸	8	Upload Information Interval (min) Interval of store client to upload information	60
		(10~1440 minutes)	
Value-Added Services	- 8	Polling Information Interval (min)	
🚔 Service Center		Interval of store client to polling information (10~1440 minutes)	360
Industry Solutions			
		Use Cellular Data to Download Allow to download App or firmware use cellular data	
System		Firmware Installation Time	
Conorol Cotting			
≡	- 8		



2.1.3 Password Hint

A new feature for Resellers is a password hint: "New password should be at least 7 characters, including 3 numbers, 3 letters, and 1 special character" when administrators modify the security password.

Select: [Terminal Management] > [Profile] > [Terminal System Configuration] > Terminal Setting Password > [Modify Security Password Icon] > Pop Up Window > Password Hint.

Note:

- Terminal Setting Password must be enabled to view the password hint.
- The password field will accept a minimum of six characters, but the hint suggests a minimum of seven characters.

	Terminal Management	० 🕈 +	Reseller Detail 🔍 🖬 🖪 🦺 🏭 😩 🌐 🌐				
🥵 TEST RESELLER 🗸 🗸	8	^	Volume Set up volume for terminals				
		~	Language Set up language for terminals English 👻				
Dashboard	*	× ×					
📺 Alert	Modify Security Password		Power Supply Work Mode Auto-adaption 👻				
Terminal Geo-Location	New password		Never 👻				
Task	••••		*				
Subscription List	Repeat the new password						
🖻 My Activity							
Management	*New password should be 7 characters at le	ast which must contain 3 r	umbers, 3 letters and 1 special character.				
Terminal Management			CANCEL				
Group Management	2	~	Configure the IP/domain whitelist which the terminal could get access				
🛃 Templates 🗸 🗸	2	~	Terminal Daily Reboot Whether to allow to reboot terminal on specific time period automatically.				
		~					
	- 2	~	C EDIT TERMINAL SYSTEM CONFIGURATION				
 Service Center 	- 2	~					

2.1.4 Reseller and Merchant Migration Creates Dynamic Group Task

A new feature for Resellers, during the migration of resellers and merchants, dynamic group pushing tasks will be created automatically for the terminals.



2.2 Templates

2.2.1 Parameter Template Drop Down Box

A new feature for Resellers is in the parameter templates. The parameter drop down selection supports manual input and drop-down selection options. This new feature allows the users to use parameter variables on a drop-down box option.

Select: [Templates] > [Push Templates] > [+ PUSH TEMPLATE] > [App] > create a Push Template Name [Example Push Template Name] > [OK] > Edit Parameter > [Desired Parameter Category] > [Drop Down Parameter Field].

X	<	오 🖸 🖻 🖊 🏭 😩 🛛 🌐
B ~		
Monitoring	BroadPOS 🥫	Select Parameter Template
📑 Dashboard	App Detail Push Template	restaurantzip 1
📺 Alert	Status Package Name	Edit Parameter
9 Terminal Geo-Location	Online com.pax.us.pay.std.o Version Developer	Please fill in the form of the parameter file. System will use the parameter values in the last success push history by default, or you can click HERE to reset the values to the default values in the parameter template.
Task	V1.04.19E_20220704	INDUSTRY EDC RECEIPT TIP MISC UPTRILLION
Subscription List	Model OS A60 - Android	COMMUNICATION CARD TYPE BIN FILE
S My Activity	Size Type 15.2 MB Parameter App	EMV EXTERNAL DEVICE POS
Management	Updated Time 2023-09-05 14:44	HOST FEATURES
Terminal Management		Commercial Card Support Disable Commercial Card
🔒 Group Management	Parameter File restaurant.zip	Disabled * No *
🗟 Templates 🛛 🔨	retail.zip	Allow MOTO Cash Back Prompt
O Push Template		Disa × * Disabled *
O AirLauncher Template		Disabled Order Number Prompt Enabled



2.3 User Management

2.3.1 Merchant Management

A new feature for Resellers, provides the management of merchant accounts for administrators. This is accomplished by adding a new tab called Merchant Management within User Management. Administrators can now perform various actions for all merchant accounts. Using the Status column, the following actions can be configured or displayed; RESET PASSWORD, REMOVE, ACTIVATE, and RESEND ACTIVATION EMAIL.

Select: [User Management] > [Merchant Management] > [Merchant Account] > [Status].

×	User Management Merchant Management	Q 🔽 🗐 🖉 🗰 🚨
Subscription List	User List	오 오 11 관
🗟 My Activity	1	REMOVE RESEND ACTIVATION EMAIL
Management		
Terminal Management	±	Active
🚦 Group Management	±	Registered
🗟 Templates 🛛 🗸	1	Active
Value-Added Services		: Pure
🖴 Service Center		Active
Industry Solutions	.	. Active
System	(a) (0) (0) (0) (0) (0) (0) (0) (0) (0) (0	
General Setting	±	, Active
💄 User Management	±	Registered
 Role Management Report Center 	1	Active
=	10 mm	



2.4 Role Management

2.4.1 Force Update

A new feature for Resellers includes a new Operation Control for Force Update. Administrators can now specify which operators can use the Force Update feature.

Select: [Role Management] > [Operation Control] > Terminal Configuration > [Force Update] > [Enable].

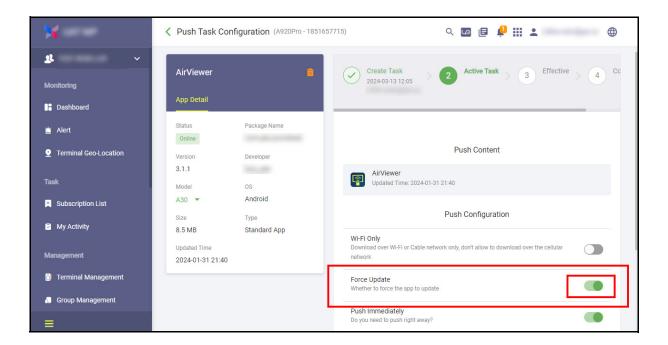
×	Role Management Operation Control	۵ 🔟 🗐 🕼 单
1 Subscription List	Terminal Configuration	Force Update
My Activity	APP Uninstall	
Management	In [Group Management] or terminal detail page, whether allow user to uninstall app	The operation is public to all users now
🔋 Terminal Management	Force Update In (Push Configuration) page, whether allow user to	All the users who have the access right to the related menu will be able to use this operation, if you want to make this operation private to some specific user, please add the users here, other users will not be able to use this operation
🔒 Group Management	setup force update for push task	+ OPERATION DISTRIBUTION
🗟 Templates 🛛 🗸	Import/Export Terminal In terminal list page, whether allow user to	
Value-Added Services	import/export terminal	
🚔 Service Center	PED Control In terminal detail page, whether allow user to change	
Industry Solutions	PED related configuration	
System	PUK Push In [Group Management] or terminal detail page, whether allow user to push PUK tasks	
General Setting		
User Management	Push App In [Group Management] or terminal detail page, whether allow user to push app	
😫 Role Management	Push Firmware	



The Force Update Feature is in Group Management for multi-terminal and Terminal Management for single terminal Push Tasks.

Example Group Management Select: [Group Management] > [General Group] > [Group Name] > [Push Task] > [App] > [AirViewer] > Push Configuration > Force Update > [Enable] > Confirm force update > [OK].

Example Terminal Management Select: [Terminal Management] > [Reseller] > [Terminal] > [Push Task] > [+ PUSH APP] > [AirViewer] > [OK] > Force Update > [Enable] > Confirm force update > [OK].





3. Enhancements

3.1 Administrator Center

3.1.1 Fuzzy Search

A restored enhancement for Resellers is the fuzzy search in the Admin Center.

A fuzzy search searches for text that matches a term closely instead of exactly. Fuzzy searches help you find relevant results even when the search terms are misspelled.

3.2 Dashboard

3.2.1 Terminal Statistics

A new enhancement for Resellers is the display of the Terminal Statistics chart. The information fields changed position and colors.

New positions include:

- Inactive: to the 1st left position as orange.
- Active: to the 2nd center position as green.
- **Disabled:** to in the 3rd right position as gray.

Select [Dashboard] > [Dashboard] > [Basic Dashboard] > Terminal Statistics.





Customer Support

For questions or help with the PAXSTORE please contact your service provider or PAX customer support.

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