PAXSTORE Parameter Variables-Reseller Admin QRG

10-20-2020

V1.0

Preface

TECHNICAL SUPPORT

If there is a problem while installing, registering or operating this product, please make sure to review the documentation. If unable to resolve the issue, please contact PAX.

The level of access to this Service is by the support plan arrangements made between PAX and the Organization. Please consult this support plan for further information about entitlements, including the hours when telephone support is available.

TECHNICAL SUPPORT CONTACT INFORMATION

Phone: (877) 859-0099

Email: support@pax.us

URL: www.pax.us

Revision History

Date	Version	Description
10-20-2020	V0.1	Initial Draft Release
11-06-2020	V1.0	Initial Release

PAXSTORE

Table of Contents

1. Introduction

The PAXSTORE parameter variable is a feature of the PAXSTORE, used to replace any application parameter values. The parameter variable can be Marketplace, Group, Merchant, Terminal or Application specific.

1.1 Purpose

This document serves as a quick reference to create, edit and delete Parameter Variables files.

1.2 Intended Audience

This PAXSTORE document is intended to provide as a quick reference guide for persons with reseller administrator level access. This document should be read by:

- Marketplace Administrator
- Reseller Administrator
- Reseller Operations Manager
- Reseller Business Development Manager
- Reseller Manager of Sub-Resellers
- Reseller Manager of Merchants
- Reseller Manager of Terminals
- Reseller Manager of Terminal Applications
- Reseller Manager of Terminal Applications
- Reseller Manager of Customer Support
- Reseller Manager of Help Desk
- PAXSTORE Help Desk
- PAXSTORE Sale Engineers
- PAXSTORE Account Managers

2. Parameter Variables

Parameter Variables are used to allow the Group Push function to be used with Payment Applications, by substituting a variable in the place of actual Parameter values.

When the Parameter Template is downloaded, the terminal is updated with the new parameter values.

The Parameter Variable can be created and used at various levels to support the entire Marketplace, Reseller, Merchant or Terminal.

2.1 Marketplace Level Parameter Variables

All the parameter variables defined here can be used by all Resellers and the parameter variables replacement will affect all terminals defined in the Parameter Variable download. This is the very top level and only the marketplace admin can add/delete/edit the variable list.

2.2 Merchant Level Parameter Variables

Merchant specific level parameter, the parameter variables defined here will only affect terminals belonging to the merchant. When the Reseller sets up a merchant, they can define this "merchant only variables". Under the Merchant Parameter Variables, it lists marketplace and merchant level variables. All of the variables in the list for the application configuration can be used.

2.3 Group Level Parameter Variables

Group level parameter variables will only affect the terminals belonging to the group. Under the Group Parameter Variables, it also lists the marketplace variable for use.

2.4 Terminal Level Parameter Variables

Terminal only specific parameter variables, any parameter variables defined here are only relevant to a single terminal profile. Under the Terminal Parameter Variable, it lists all the variable and group parameters the terminal has access to. The User may add, edit and delete the terminal level Variable Parameters. Marketplace level Variable Parameters cannot be edited or deleted.
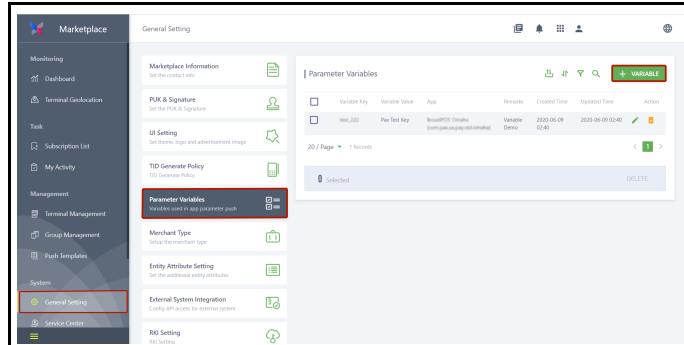
Please Note: The parameter variables defined in the Group can only be used by the Group, it is not listed in the terminal parameter variables.
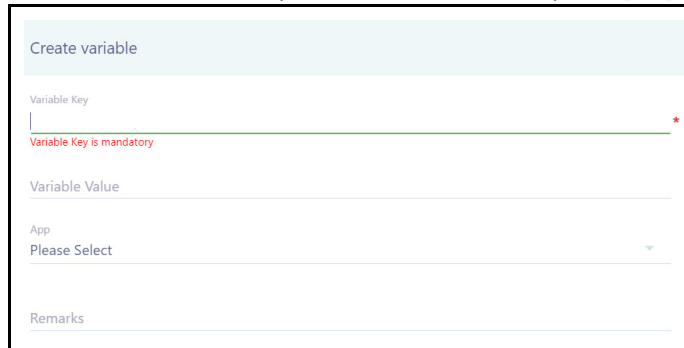
3. How to Define Parameter Variables

3.1 Changing Parameter Variables

To change parameter variables:

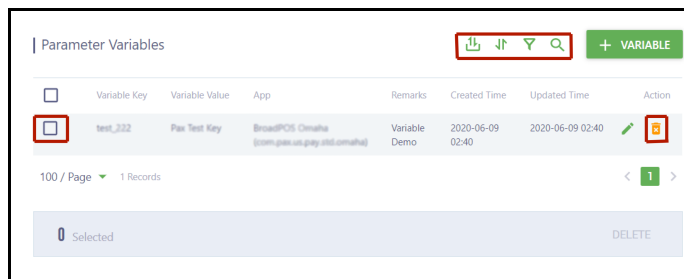In the PAXSTORE, select on **[General Settings] > [Parameter Variables] > [+ Variable]**.

In the new variable window, fill in all of the required information and press **[Ok]**.

3.2 Options For Changing Parameter Variables

In the parameter variables window, there are options for Importing, Exporting, Sorting, Filtering and Searching for variables.

- Locate and select the desired Parameter Variable edit icon and edit as needed.
- To delete a parameter variable, select the variable and then select the trashcan icon.
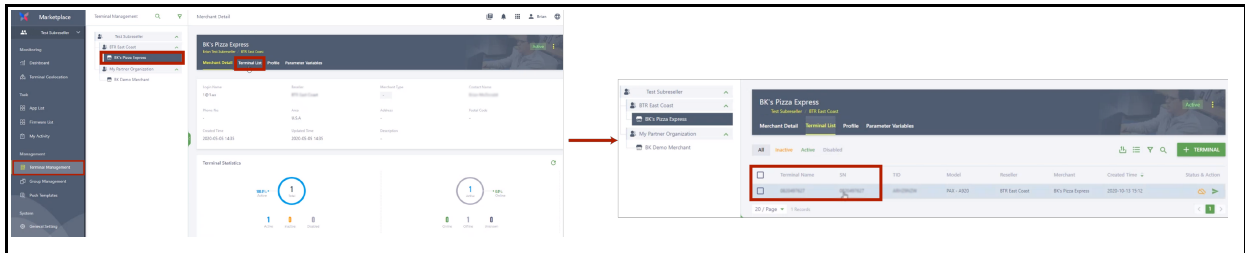
4. Defining the Parameter Variable Template

In order to push parameter variables to terminal(s), the user must define the parameter variable "key". This "key" is put in the Push Template in the correct format; for example, #{mid} and then we Define that Parameter Variable (for example) 123456789.
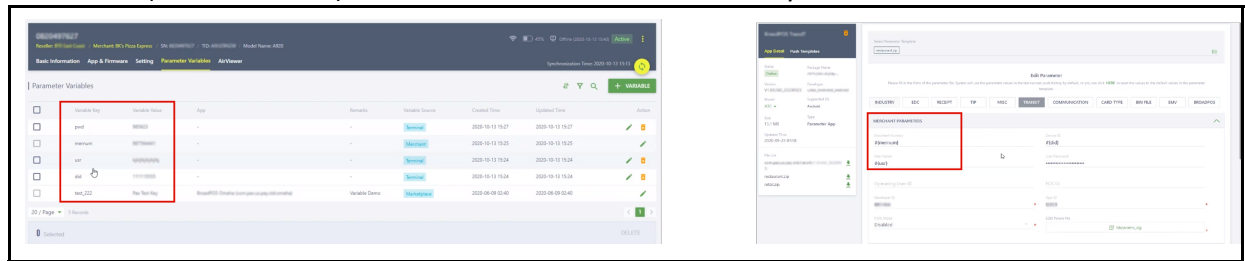
To change the template:

> 1. Select **[Terminal Management] > [<desired Reseller/Merchant>] > [Terminal List] > [<desired terminal>].**

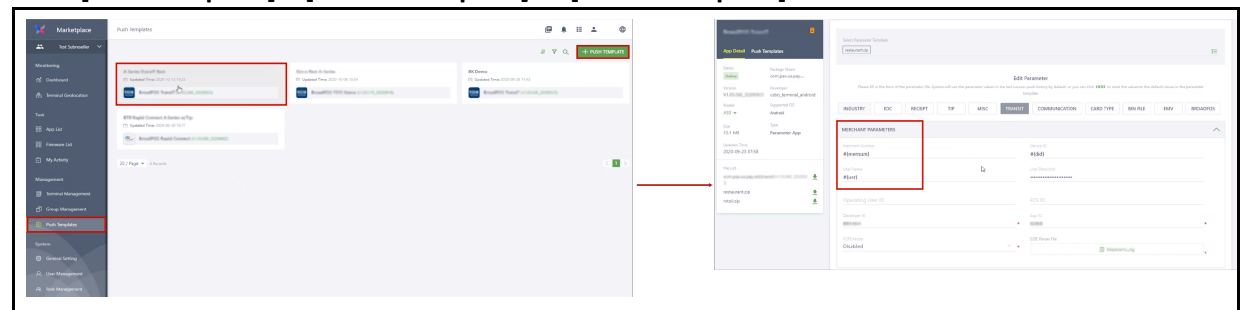**Please Note:** Correct parameter variable "key" format is #{mid}, for example.

> 2. Once in the terminal, check to ensure Variable Field Name matches Push Template Variable Key (See Section 4.1). An error will occur if the Variable Keys do not match.

Please Note: Variable Field names are user defined. Variable Field names can be named anything as long as they match the parameter variable template file. Unmatched Variable Field names will cause an error to occur. Please use the following format, #{variable key}.

4.1 To Configure the Push Template

Select **[Push Template] > [desired template] or [+ Push Template].**

4.1.1 TO CREATE A NEW PUSH TEMPLATE

Select **[Push Template] > [desired template] or [+ Push Template].**

4.2 Tips

- When defining a variable name, do not use spaces.

- Variable values may or may not be accepted, different applications will have different requirements for the values.

- The system can not check a value is acceptable until the app is pushed. An error will occur if the variable key value is unacceptable.

- The Variables must be defined Prior to pushing the template.

- When defining a Variable, it can also specify an application package name that must match. For example, "com.pax.us.pay.std.omaha" for the BroadPOS Omaha application.

Customer Support

For questions or help with the PAXSTORE please contact your service provider or PAX customer support.

9am - 1am EDT Monday - Friday
9am - 5pm EDT Saturday
Hours Subject to Change

Contact Information
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