

END OF LIFE NOTICE: PAX S500

To our Valued Customers and Partners,

PAX is proud to provide the market with the most innovative and secure payment technology available. As part of this focus, we must discontinue production and support of older products.

With this notice PAX is officially announcing the End-of-Life (EOL) for the PAX S500 Countertop terminal with the following part numbers:

- S500-M0A-R64-01EA
 - S500-M0A-R64-02EA
 - S500-M0A-R64-03EA
 - S500-M0L-R64-01EA
 - S500-M0L-R64-02EA
- **FINAL ORDER DATE:** PAX will cease taking orders on all S500 terminals on **31-August-2020**.
 - **FINAL SHIP DATE:** Orders placed by **31-August-2020** will ship by **31-October-2020**.
 - **END-OF-DEVELOPMENT DATE:** There will be no new PAX sponsored hardware changes, application enhancements or software development as of **31-August-2020**. PAX will, however, continue to issue software bug fixes until **31-August-2022**.

Repairs support will be available for existing customers of these products for two years after FINAL SHIP DATE (**31-August-2022**), as component availability permits..

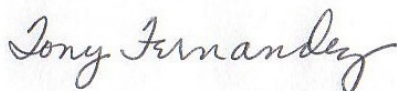
- **END-OF-SERVICE DATE:** On **31-August-2022**, Service and Repair on all the part numbers listed above will be discontinued. Spare parts will not be guaranteed to be available after this date.

PAX offers several different terminals that can be used as an alternative to S500. This includes one of our new Android offerings – such as the A80.

We encourage and recommend that all our valued partners and customers initiate plans to migrate your end-of-life products and applications to a new PAX product. These newer devices provide affordable and higher performance successor products that meet today's most stringent PCI security standards.

Please feel free to contact your local salesperson for additional information or visit the PAX North American website at www.pax.us.

Sincerely,



Tony Fernandez
Vice President, Product Marketing

