



www.pax.us



(904) 900-3741
(904) 900-3751



8775 Baypine Road
Jacksonville, Florida 32256



March 7, 2022

END OF LIFE NOTICE: PAX A60, E500 & E600

To our Valued Customers and Partners,

As the pace of technology in electronic payment continues to escalate, we are increasingly faced with component obsolescence issues on several of our products.

With this notice, PAX North America is announcing the End-of-Life for our Android™ A60, E500 & E600 products.

- **FINAL ORDER DATE: 30-June-2022** will be the last date by which new orders for the A60, E500 and E600 terminals can be placed with our factory. We will continue accepting and fulfilling orders for these products from our Jacksonville, FL warehouse beyond the Final Factory Order Date, until existing inventory is exhausted.
- **FINAL SHIP DATE:** All factory orders placed by **30-June-2022** will be shipped on or before **30-December-2022**.
- **END-OF-DEVELOPMENT DATE:** There will be no new PAX-sponsored software development or application enhancements after **30-December-2022**. PAX will, however, continue to issue bug fixes for critical issues for 3 years, or until **30-December-2025**.
- **END-OF-SERVICE DATE:** On **30-December-2025**, Service and Repair for all three products will be discontinued. We will endeavor to do repairs up until this date, **as component availability permits**.



www.pax.us



(904) 900-3741
(904) 900-3751



8775 Baypine Road
Jacksonville, Florida 32256



END OF LIFE NOTICE: PAX A60, E500 & E600

PAX offers many new innovative Android™ based devices that can serve as replacements for the A60, E500 and E600 products. These newer devices provide affordable and higher performance successor products that meet today's most stringent PCI security standards.

We encourage and recommend that all our valued partners and customers initiate plans to migrate your end-of-life products and applications to a new PAX product.

Please feel free to contact your local salesperson for additional information.

Sincerely,

Tony Fernandez
Vice President, Product Marketing

Android™ is a trademark of Google, LLC.

PAX Technology, Inc. is one of the largest electronic payment solution providers in the world, with 60 million terminals located in over 120 countries. As a leading global manufacturer of payment solutions, we are committed to delivering innovative, high-quality, and secure payment solutions to businesses, large and small, worldwide.