

[A920MAX Quick Setup Guide](#)

PAX A920MAX Quick Setup Guide Table of Contents

- [Contents Checklists](#)
- [Product Description](#)
- [Basic Operating Instructions](#)
 - [SIM/SAM Card and Battery Installation](#)
 - [SIM/SAM Card](#)
 - [Preparing Battery for Use](#)
 - [Card Readers](#)
 - [Magnetic Stripe Card](#)
 - [IC/Smart Card Reader](#)
 - [Contactless Card Reader](#)
 - [Cleaning the Device](#)
 - [Lithium Ion Battery](#)
- [Terminal Installation & General Usage Tips](#)
- [A920MAX Instructions](#)
- [Important Safety Warning](#)
- [Environmental Parameters](#)
 - [Working Environment](#)
 - [Storage Environment](#)
 - [Humidity](#)
- [Icons](#)
- [FCC Compliance Statement](#)
 - [FCC SAR statement](#)
- [ISED Compliance Statement](#)
 - [IC SAR statement](#)

Contents Checklists

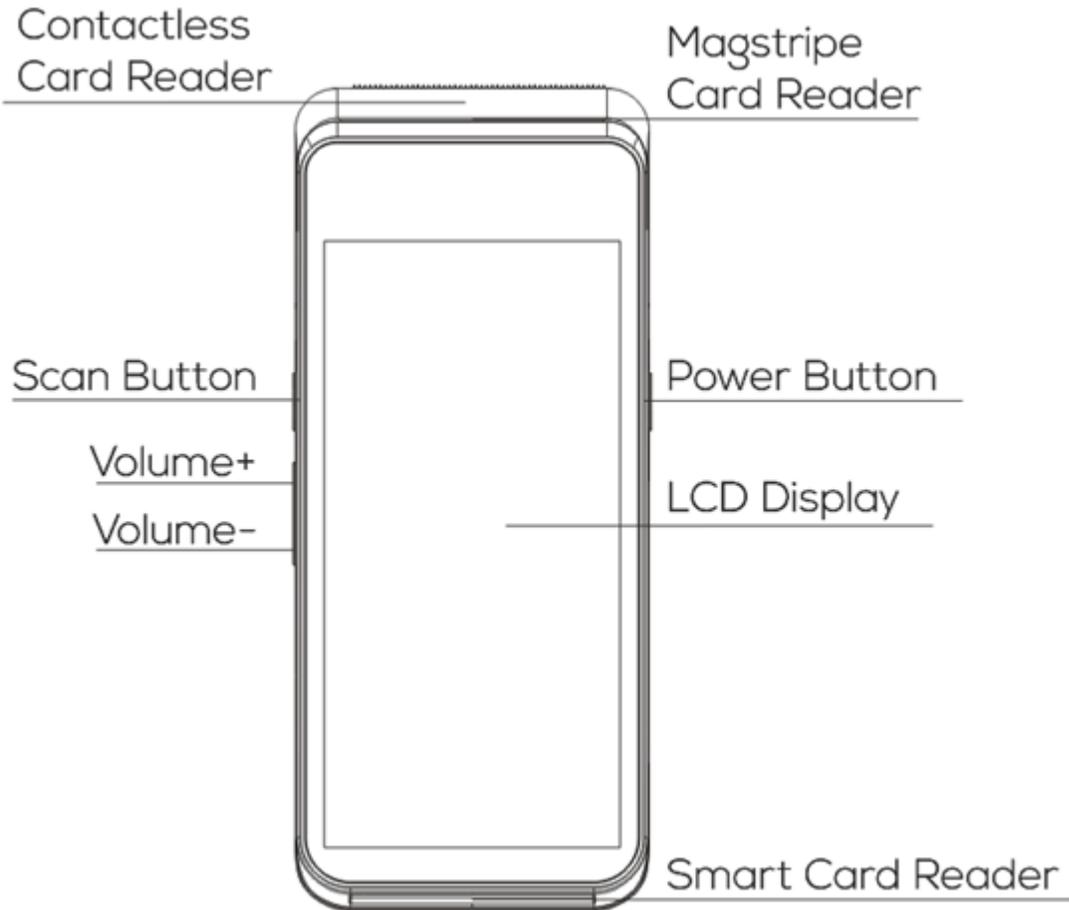
Congratulations on receiving your PAX Technology payment terminal. We do hope you enjoy it! Please check the contents after unpacking. If any components are missing or a page is missing from the Quick Setup Guide, please get in touch with your PAX dealer. The box you have just opened should contain the following items:

Name	Qty.
A920MAX Smart Mobile Payment Terminal	1
Thermal Paper Roll	1
Power Cable	1

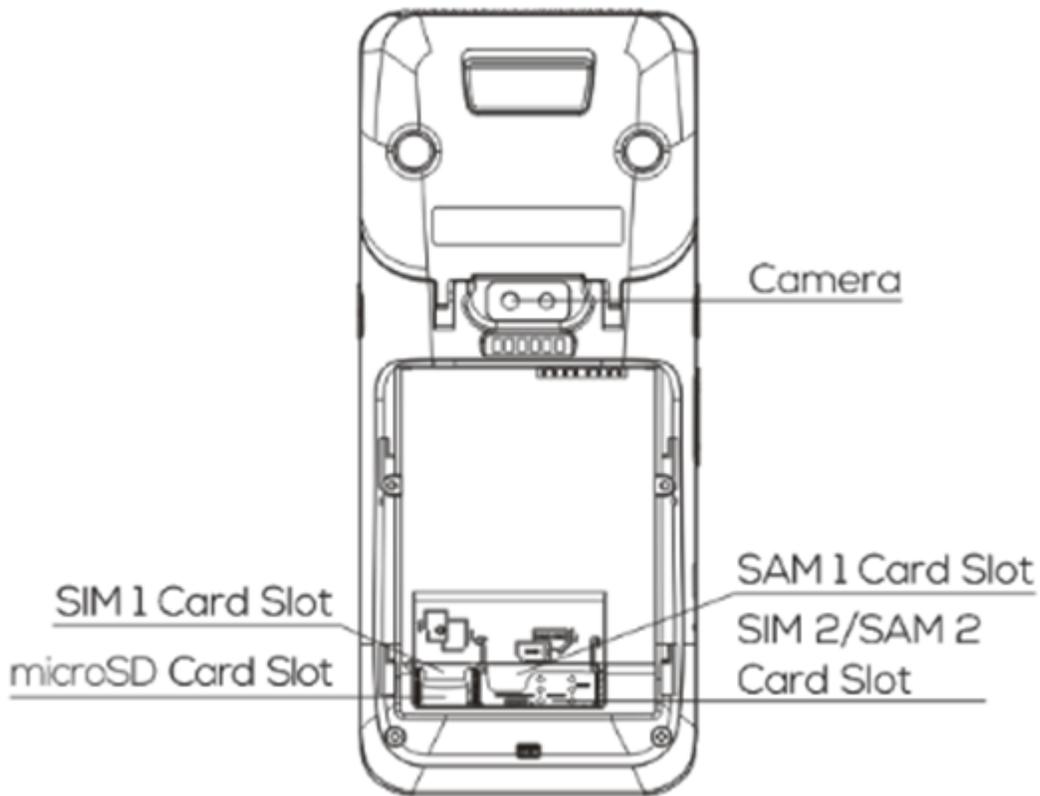
AC Power Adapter	1
Battery	1

Product Description

Front View



Back View



Basic Operating Instructions

- **Power ON:** Press and hold the power button down for 3 to 5 seconds and then release.
- **Power OFF:** Press and hold the power button down for 3 to 5 seconds and then release.

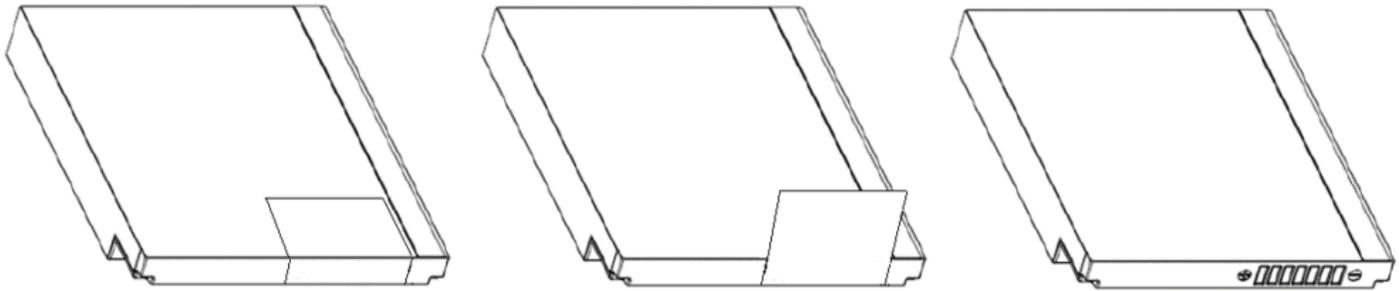
SIM/SAM Card and Battery Installation

SIM/SAM Card

1. Remove the back cover.
2. Gently remove the battery from the A920MAX.
3. Insert the card into the relevant card slot.
4. Replace the battery and back cover.

Preparing Battery for Use

1. Open the battery cover on the bottom of the terminal.
2. Take out the battery.
3. Locate the white tab on the battery and peel back carefully until it is fully removed and the POGO pins are visible.



Card Readers

Magnetic Stripe Card

Slide the card through the card reader slot from left to right or from right to left with the magnetic strip oriented towards the body of the device. Make sure that the card is fully inserted into the card reader while swiping the card.

IC/Smart Card Reader

Insert the card fully into the reader with the metallic contacts facing up and towards the device. Make sure that the card is fully inserted into the card reader while scanning the card.

Contactless Card Reader

The contactless card reader reads cards and devices placed roughly within an inch (2.5 mm). For best results, place as close to the reader as possible and center the card over the indicated area at the top of the terminal.

Cleaning the Device

- Do not use industrial strength or abrasive cleaner as it may damage or scratch the screen.
- Do not immerse the device in water or liquid.
- Do not spray water or cleaner into EMV Card Reader or ports.
- To clean the screen, apply distilled water or mild glass cleaner onto a soft, lint-free cloth and gently wipe terminal.

Lithium Ion Battery

- Do not use or place the battery in direct sunlight and/or smokey, dusty environments.
- Do not strike, squeeze, and/or tread on battery.
- Do not throw the battery in any liquids or place in/near fires.
- If the battery is deformed or damaged, please stop using immediately and replace it.
- If the continuous working time is only half of a new battery, the battery life may be at its end. Please replace it.

- The specified battery model and charger must be used, otherwise there may be an explosion.
- The charging time cannot exceed 24 hours. If the battery is out of power, please recharge in an appropriate time and then disconnect the device.
- Please recharge the battery at least once every 6 months to avoid shortening its life.
- Replace battery every two years.
- Be sure to follow the instructions to dispose of wasted batteries.

Terminal Installation & General Usage Tips

- **USB Port:** connect to a USB-enabled device.
- **SAM/SIM/microSD Cards:**
 - Open the battery cover underneath the terminal.
 - Remove the battery.
 - Insert SAM/SIM/microSD cards into the corresponding card slots.
- Avoid placing this product in direct sunlight for extended periods, nor in environments with excessively high temperature, moisture or dust.
- Only qualified personnel should repair this product.
- Before using cards in the chip & magstripe readers, please ensure they are free from any foreign objects.

A920MAX Instructions

- **Power On/Off:**
 - **Power On:** Press and hold the Power button for 5 seconds until the LCD lights on, showing that the terminal is being turned on.
 - **Power Off:** Press and hold the Power button for 3 seconds until the shutdown menu appears, tap Power Off > Click Power Off, and "Shutting Down" will appear.
- **Contactless Transactions:** Tap a contactless-enabled card or smartphone in proximity to the top end of the terminal where the contactless sensor is located, indicated by the contactless icon.
- **Chip Card Transactions:** With the card's chip facing upwards, insert the chip card fully into the chip card slot.
- **Magnetic Stripe Transactions:** With the card's magnetic stripe facing downwards, swipe the card through the magnetic reader at a constant speed, in either direction.

- **Paper Receipts:** Tear off the receipt at a 45-degree angle to the paper cutter.
- **Battery Charging:** With a charging cable connected, the device's charging status shows on the display.

Important Safety Warning

- Do not place the A920MAX terminal or battery in direct sunlight, nor in environments with excessively high temperatures, smoke, dust, or dampness.
- Do not attempt to disassemble the battery, nor insert or use foreign objects to penetrate the casing. Never place the battery in a fire or excessively hot surfaces. Take care not to drop the battery. Excessive external shocks or pressure could cause battery liquid leakage or result in the battery catching fire or even exploding. Keep the battery well away from children and animals.
- Immediately replace any battery which appears to be deformed, expanded or in an overheated state.
- We recommend you only use power adaptors supplied by PAX Technology. If you must use specifications meet exactly those recommended for our products, which must comply with international and local regulations & standards. Incompatible power supplies, chargers, or batteries could cause fires or even explosions and will invalidate any product warranty.
- Charge the battery when the indicator level is low, but make sure to never charge a battery continuously for more than 24 hours. If a battery is not used for a long time, please charge it at least once every 6 months to avoid overcharge or discharge damage. For long-term optimal product performance, it is recommended that a battery be replaced after 2 years of continual usage.
- When disposing of the device, battery, or accessories, please do so responsibly and according to local regulations. These are not household waste items. Improper disposal of the battery could cause a fire or explosion, and any liquid leakage could be damaging to the environment and toxic to humans & animals.

Environmental Parameters

Working Environment

Temperature: 0°-45° (32°~113°) (non-charging).

Storage Environment

Temperature: -20°~70° (-4°~158°) (non-charging).

Humidity

5%~95% (non-condensing).

Icons



1



2



3



4



5



6



7

1. Dispose of in a professional recycling manner
2. Class II equipment
3. For indoor use only
4. Energy efficiency marking
5. AC voltage
6. DC voltage
7. microSD logo

Trademark Notice: microSD logo is a trademark of SD-3C LLC.

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC SAR statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 1.6W/kg-1g averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body.

ISED Compliance Statement

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) L'appareil ne doit pas produire de brouillage;

(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The user manual for LE-LAN devices shall contain instructions related to the restrictions mentioned in the above sections, namely that:

the device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

le dispositif utilisé dans la bande 5150-5250 MHz est réservé à une utilisation en intérieur afin de réduire le risque de brouillage préjudiciable aux systèmes mobiles par satellite dans le même canal;

IC SAR statement

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The portable device is designed to meet the requirements for exposure to radio waves established by the ISED. These requirements set a SAR limit of 1.6W/kg-1g averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body.

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. L'utilisateur final doit suivre les instructions spécifiques pour satisfaire les normes. Cet émetteur ne doit pas être co-implanté ou fonctionner en conjonction avec toute autre antenne ou transmetteur.

Le dispositif portatif est conçu pour répondre aux exigences d'exposition aux ondes radio établie par le développement énergétique DURABLE. Ces exigences un SAR limite de 1.6W/kg-1g en moyenne pour un gramme de tissu. La valeur SAR la plus élevée signalée en vertu de cette norme lors de la certification de produit à utiliser lorsqu'il est correctement porté sur le corps.

PAX continually invests to maintain its high quality products up to date with the latest certifications, therefore a comprehensive list can be requested via the website's contact form or on downloadable product brochures.

Smart Mobile Payment Terminal/ A920MAX

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: PAX Technology, Inc.

8800 Baymeadows Way W, Jacksonville, FL 32256, United States

Help-desk :1 877-859-0099

PAX Technology, Inc. reserves the right to change product technology specifications without prior notification.

PAX continually invests to maintain its high-quality products up to date with the latest certifications; therefore, a comprehensive list can be requested via the website's contact form or through downloadable product brochures.



PAX Technology, Inc.

North American Headquarters:

[8800 Baymeadows Way West](#)
[Suite #500 / Floor 5](#)
[Jacksonville, FL 32256](#)

Phone: [+1 877 859 0099](tel:+18778590099)

Email: ask@pax.us

Website: www.pax.us